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NOTTINGHAM CITY COUNCIL

AREA COMMITTEE EAST (A.C.E) DALES, ST ANN'S & MAPPERLEY

Date: Tuesday, 15 November 2016

Time: 6.00 pm

Place: Ground Floor Committee Room - Loxley House, Station Street, Nottingham, NG2 3NG

Councillors are requested to attend the above meeting to transact the following business

Corporate Director for Strategy and Resources

Governance Officer: Jane Garrard, Constitutional Services

Direct Dial: 01158764315

- 1 APOLOGIES FOR ABSENCE**
- 2 DECLARATIONS OF INTERESTS**
- 3 MINUTES** 3 - 12
To confirm the minutes of the meeting held on 13 September 2016.
- 4 POLICE UPDATE** Verbal Report
Donna Busuttil, Nottinghamshire Police
- 5 COMMUNITY PROTECTION FEEDBACK** 13 - 26
Greg Foister, Neighbourhood Development Officer (NDO) for the Dales Ward
- 6 WARD PERFORMANCE REPORT** 27 - 46
Michelle Graley - NDO, St. Ann's
Fi Cusick - NDO, Mapperley
Greg Foister - NDO, Dales
- 7 AREA CAPITAL FUND - 2016/17 PROGRAMME** 47 - 56
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Fi Cusick, Neighbourhood Development Officer for Mapperley Ward

9	GET OUT GET ACTIVE PROJECT Update from Francesca Barney, Health and Physical Activity Development Officer	Verbal Report
10	AREA BASED GRANT - UPDATE REPORT Cherry Underwood, Trust Executive at The Renewal Trust	65 - 88
11	NOTTINGHAM CITY HOMES UPDATE Toni Smithurst, Area Housing Manager	89 - 112
12	ISSUES AND GOOD NEWS STORIES Community Representatives	Verbal Report

IF YOU NEED ANY ADVICE ON DECLARING AN INTEREST IN ANY ITEM ON THE AGENDA, PLEASE CONTACT THE GOVERNANCE OFFICER SHOWN ABOVE, IF POSSIBLE BEFORE THE DAY OF THE MEETING

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NOTTINGHAM CITY COUNCIL

AREA COMMITTEE EAST (A.C.E) DALES, ST ANN'S & MAPPERLEY

MINUTES of the meeting held at Ground Floor Committee Room - Loxley House, Station Street, Nottingham, NG2 3NG on 13 September 2016 from 18.01 - 19.36

Membership

Present

Councillor Leslie Ayoola (Chair)
Councillor Jon Collins (from item 5)
Councillor Rosemary Healy
Councillor Gul Nawaz Khan (Vice Chair)
Councillor Neghat Nawaz Khan
Councillor David Mellen

Absent

Councillor Sue Johnson
Councillor Dave Liversidge
Councillor Chris Tansley

Colleagues, partners and others in attendance:

Gayle Aughton	- Commissioning Manager, Nottingham City Council
Andrew Campbell	- African Caribbean and Asian Forum
Fi Cusick	- Neighbourhood Development Officer, Mapperley
Greg Feltham	- Sneinton Tenants and Residents Association (STARA)
Greg Foister	- Neighbourhood Development Officer, Dales
Michelle Graley	- Neighbourhood Development Officer, St. Ann's
Cynthia James	- Resident
Jonathan Kavanagh	- Friends of Colwick Woods
Deborah Main	- STANNRA
Noel Martin	- Prettier Whittier
Heidi May	- North Locality Manager
Caroline Pickering-Smith	- Friends of Coppice Park
Insp Neil Rippon	- Nottinghamshire Police
Toni Smithurst	- Tenancy and Estates Manager, NCH
Cathy Symes	- St. Ann's Allotments
Cherry Underwood	- Renewal Trust
Debbie Webster	- St Ann's Advice Group
James Welbourn	- Constitutional Services Officer
Peter Wright	- Sneinton Tenants Outreach Programme (STOP)

11 APOLOGIES FOR ABSENCE

Councillor Sue Johnson
Councillor Dave Liversidge
Councillor Chris Tansley

Peter Henson
Mark Sunderland

12 DECLARATIONS OF INTERESTS

None.

13 MINUTES

Peter Wright and Cherry Underwood confirmed that they attended the previous meeting on 10 May 2016 (they were not marked as being present).

The minutes recorded that Councillor Gul Khan had also been appointed as Chair, when in fact he had been appointed Vice-Chair.

Subject to these changes being made, the minutes were agreed as a true record and signed by the Chair.

14 AREA COMMITTEE COMMUNITY REPRESENTATIVES

Fi Cusick, Neighbourhood Development Officer for the Mapperley Ward introduced the report on the Appointment of Community Representatives.

There were two additions to the pack for the Mapperley Ward:

Peter Goode	-	St Andrew's Church
Peter Henson	-	Mapperley Road Neighbourhood Watch

Andrew Campbell pointed out that he represents ACAF, not ACFF as reported.

Noel Martin expressed an interest in Community Representatives having a pre-meeting prior to Area Committee East.

RESOLVED to appoint Area Committee Community Representatives from the Dales, Mapperley and St Ann's Wards to the Area Committee for the municipal year 2016/2017.

Dales

Sneinton Tenants and Residents Association	-	Greg Feltham
Friends of Colwick Woods	-	Jonathan Kavanagh
Muslim Community Organisation Nottingham	-	Yasser Farook
Prettier Whittier	-	Noel Martin

Mapperley

St Andrew's Church	-	Peter Goode
Mapperley Road Neighbourhood Watch	-	Peter Henson
STANNRA	-	Debs Main
Friends of Coppice Park	-	Caroline Pickering-Smith
St Ann's Allotments	-	Cathy Symes

St Ann's

The Chase Lunch Club	-	Ethel Anderson
ACNA	-	Brian Blackburn (alternative rep to be sent)
ACAF	-	Andrew Campbell
St Ann's Debt Advice	-	Debbie Webster
STOP TRA	-	Pete Wright

15 WARD PERFORMANCE (QUARTER 2)

Each Neighbourhood Development Officer (NDO) introduced their section of the Ward Performance Report.

Mapperley – Fi Cusick

- (a) there has been a 30% reduction in crime in Mapperley Ward. Mobile CCTV is helping to bring down anti-social behaviour (ASB), in particular fly-tipping. There are currently more hotspots than cameras;
- (b) further displacement parking schemes are being considered;
- (c) there are planning applications in for new family housing on the site of Springfield Day Centre;
- (d) there is an opportunity to build a like for like community centre where Wells Community Centre is currently situated;
- (e) NDOs are working closely with Cats Protection on 'community cats'.
- (f) upcoming events in Mapperley include:
 - (i) tea and cake session – 10 October
 - (ii) wall painting session – 15 October
 - (iii) firework display at Coppice Park – 4 November
 - (iv) Councillors are involved in a jobs fair at Wells Community Centre on 13 October. Robert Woodhead will be advertising their vacancies within the building sector;

Dales – Greg Foister

- (g) Councillors used their ward budget to purchase a mobile 3G camera; this has been effective in catching fly-tippers. The Neighbourhood Action Team (NAT) has been able to identify the top sites for the camera;
- (h) NDO's and Councillors aim to reach every street in Dales within two years;
- (i) the Police Station on Sneinton Dale has been vacated; the new base is in Sneinton Library;

- (j) the Evening Post reported that star ratings for restaurants on Dales Road were not good. There will be some work (including deep cleans) on this in the Week of Action, which starts on 14 November;
- (k) the Christmas Light turn on is on 8 December;

St Ann's – Michelle Graley

- (l) the second phase of the traffic audit will take place in the Stonebridge Road and Aberdeen Street area;
- (m) two tea and cake meetings have taken place so far with eight to go;
- (n) 6 ward walks are arranged up until March 2017;
- (o) the Week of Action is due to start on 24 October, with the Christmas Light turn on for St Ann's on 5 December;

Police update – Donna Busuttil

- (p) domestic violence is down across all Wards. Violence overall is down in all areas;
- (q) since the last meeting in May, 40 warrants have been executed;

Following questions from Members to Donna, the following information was highlighted:

- (r) there are now three PCSOs in the Dales Ward but one is on maternity leave;
- (s) Neighbourhood policing is being looked at as part of a review. Recruitment for PCSOs and new officers is to open soon;
- (t) individuals who commit knife crime may not necessarily be caught. Instances of GBH for example might involve people who used a knife but were not caught. This is not necessarily reflected in the figures of knife crime included in the report.

Additional updates

- (u) work is underway with Graham Elston to produce a large scale art installation. The first outing will be at Light Night;
- (v) the Old School Hall is being closed this week for health and safety reasons. There is a pause for people to come forward with further uses for the building;
- (w) the previously large form that needed to be completed to get work done on parks has now been simplified. Parks Officers are happy to help residents with the new forms.

RESOLVED to note the report.

16 AREA CAPITAL FUND

Michelle Graley, NDO for St Ann's Ward introduced the Area Capital Fund.

RESOLVED to:

(1) note the monies available:

Dales	-	£68101
Mapperley	-	£64900
St Ann's	-	£107084

(2) note and approve the following schemes as added to at the meeting:

Dales LTP

<u>Location</u>	<u>Type</u>	<u>Estimate</u>	<u>Details</u>
Sneinton Hermitage	Footpath	£15,713	Excavate footpath and replace kerbs with a lower face to allow drainage cross fall – lead service: Highway Maintenance
Greenwood Academy	Road Safety	£2,200	Further contribution to previously agreed scheme – lead service: Traffic & Safety
Dales Ward bins	Litter Bins	£5,500	Installation of eleven litter bins at identified sites in the Dales Ward – lead service: Streetscene

Dales Public Realm

<u>Location</u>	<u>Type</u>	<u>Estimate</u>	<u>Details</u>
North Sneinton Dale	Area Improvement	£5,000	Additional contribution to area

			improvement in North Sneinton Dale area – lead service: Neighbourhood Management
Colwick Country Park	Area Improvement	£2,900	Provision of a kick-about area on Colwick Country Park

Mapperley LTP

<u>Location</u>	<u>Type</u>	<u>Estimate</u>	<u>Details</u>
Mapperley Ward	Footpaths	£40,624	Contribution to large scale footpath patching works on Richmond Drive, Old Hall Drive and Zulla Road (LTP contribution) – lead service: Highway Maintenance

Mapperley Public Realm

<u>Location</u>	<u>Type</u>	<u>Estimate</u>	<u>Details</u>
Mapperley Ward	Footpaths	£1,736	Contribution to large scale footpath patching works on Richmond Drive, Old Hall Drive and Zulla Road (PR contribution) – lead service: Highway Maintenance
Querneby Road area	Study	£5,500	Study to address issues around parking and moving traffic in the Querneby Road area – lead service: Traffic and Safety

St Ann's Public Realm

<u>Location</u>	<u>Type</u>	<u>Estimate</u>	<u>Details</u>
King Edward's Park	Park Improvements	£20,000	Further contribution to previously approved scheme – lead service: Parks and Open Spaces
Massey Gardens	Area Improvement	£25,593	Contribution to NCH area improvement scheme on Massey Gardens – lead Service: NCH

17 DELEGATED AUTHORITY PROJECTS

Michelle Graley, NDO for the St. Ann's Ward introduced the Delegated Authority Projects item.

RESOLVED to note the actions agreed by the Corporate Director of Commercial and Operations in respect of projects and schemes within Area Committee East, as detailed in Appendix 1 of the agenda.

18 IMPROVING THE HEALTH OF CITIZENS

Gayle Aughton, Commissioning Manager introduced a report on 'Improving the Health of Citizens'.

After questions from Members, the following points were highlighted:

- (a) work on prostate cancer screening the area is to be congratulated;
- (b) a set of questions were provided to the public focussing on the barriers to adults in the Health service. This was a pilot, and all Area Committees approached this differently.

This was joined up work with Nottingham City Clinical Commissioning Group (CCG);

- (c) during this review, an event was run at Djanogly, where the Romania Roma community were invited to give their responses. Children in this community have strong healthy lifestyle messages, but this is not necessarily true in the adult population;

- (d) Cherry Underwood from the Renewal Trust has done work with focus groups and extended an offer to facilitate these on a local basis;
- (e) the benefits of parks and open spaces on mental health have been included as part of this work;
- (f) the future of public parks enquiry closes on 30 September. If anyone wants to make comments, they can do so by visiting:

<https://www.parliament.uk/business/committees/committees-a-z/commons-select/communities-and-local-government-committee/news-parliament-2015/public-parks-launch-16-17/>

- (g) the new Health and Wellbeing Strategy can now be found with the papers for this meeting.

RESOLVED to note the report.

19 AREA BASED GRANT UPDATE

Cherry Underwood of the Renewal Trust provided an update on the Area Based Grant through a presentation (now part of the agenda papers).

The following points were highlighted:

- (a) the Renewal Trust takes a 7% management fee;
- (b) as part of the community research project, the focus has been more on older residents rather than the youth contract;
- (c) 9 people have been employed and upskilled as part of the community research project;
- (d) 32 days of staff time has been taken up by non-delivery (which includes meetings and discussions). More data will be available in November;
- (e) the fund for summer holiday schemes appeared to be quite small, but the balance of the budgets is something that can be looked at for next year;
- (f) the ideal time that parents would want for activities is 10am-3pm, but this is difficult to deliver to the providers.

RESOLVED to note the update.

20 NOTTINGHAM CITY HOMES UPDATE

Toni Smithurst, Tenancy and Estate Manager at Nottingham City Homes presented the NCH Update report.

Toni also mentioned that Saturday 17 September would be the annual Tenant Fun Day at Bulwell Academy.

RESOLVED to:

- (1) note the update and performance information in Appendices 1 and 2 of the report;**
- (2) note the allocation of funds for 2016/17, detailed in Appendix 3 of the report;**
- (3) approve the Area Capital Programme funding request from Appendix 3 of the report.**

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Area Clusters Feedback – Community Protection (September 2016)

	What are the issues? What are the CP patrol arrangements / What are the priorities for enforcement action / What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc.) / How is enforcement activity reported?	What do the teams look like / who is leading the work in each area? How are Community Protection deployed and over what times?	How / where is the information monitored? Do you receive regular feedback on PNs, successful cases etc.	What level of support is there from NCC Cleansing Services and NCH Environment teams?	Any good practice?
Area 1 Bulwell Forest	<p>The councillors felt that the issues were;-</p> <ol style="list-style-type: none"> 1. Unsightly gardens – they felt that Community Protection officers followed up on unsightly gardens highlighted during ward walks but were unsure whether they were proactive on their routine patrols. 2. Bikes on pavements especially on Highbury Rd and Bulwell Market Place 3. Speeding <p>Councillors requested that a list be provided of who can enforce what e.g. in relation to cycling on pavements and other issues, it was not always clear whether the police or CP should be responsible and if a list of which agency was responsible on key issues, this would make it clearer who they should approach. Councillors requested that a meeting be arranged with Community Protection and other relevant officers regarding cycling on pavements.</p>	<p>Darryl Paxford is the senior community protection officer. Bulwell ward is not clear who the community protection officers are for their area and requested an updated list.</p> <p>It was felt that Community Protection are good at highlighting new initiatives but it is not clear when these initiatives come to an end e.g. specialist teams or ASB or CCTV car.</p>	<p>Councillors used to receive monthly feedback with statistics e.g. on the number of FPNs but this is not sent out now. It is good when successes are reported on Facebook but it would be helpful if these could also be sent through for the My Bulwell Facebook page. Reports seem sporadic e.g. on bikes seized.</p> <p>There is a police report each time at Area Committees – could this be combined with a report from Community Protection? Could Community Protection stats be reported to the NAT meetings through the CDP statistics sheet?</p>	<p>There is a high level of support from the NCC cleansing team with a proactive NOM in Area 1. It was felt that other areas are not as clean as Area 1. There is still a lack of clarity on who is responsible for cleaning e.g. alleyways on NCH estates. Can information be provided on what the NCH environmental team does and what their responsibilities are/ Would it be better if there was just one department responsible for cleaning all NCC/NCH land including alleyways and parks to avoid confusion over who is responsible for what?</p>	<p>Generally it was felt that there was a good working relationship with Community Protection officers. They support events such as community clean ups and report back on local issues raised by councillors.</p> <p>An unkempt derelict area on Piccadilly had been cleared up as a result of intervention by Community Protection with NCC doing the work and the owners being recharged.</p>
Area 2 Basford Bestwood	<ul style="list-style-type: none"> • What are the CP patrol arrangements? <p>Bestwood - Aware of single patrols in each beat areas. Not aware of specific shift patterns, but acknowledge change due to early/late operations.</p> <p>Basford – not aware of patrol arrangements. Would like simplicity of geography served by each team and putting a presumption on maintaining the same staff in the same areas where possible.</p> <ul style="list-style-type: none"> • What are the priorities for enforcement action? /What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc.)? 	<p>Bestwood – Councillor aware of senior CPO Darryl Paxford, CPO Laura Arnold and CPO Alan Spilane. Acknowledge that one CPO per beat. Unaware of deployment times.</p> <p>Basford – not aware of officers – lots of change.</p>	<p>Darryl Paxford occasionally issues an update/newsletter type email which includes cases & FPNs. Could benefit from regular frequency. Keen that FPNs should be published where possible including My Bestwood Facebook page.</p> <p>Basford would welcome a monthly update.</p>	<p>Not always clear on who should be dealing with issue e.g. fly tips on NCH properties</p> <ul style="list-style-type: none"> - Sometimes requires numerous checks to see if done - Action can appear slow 	<p>Bestwood:</p> <ul style="list-style-type: none"> - Content with Bestwood CPOs as knowledgeable about area, appreciate wide ranging role. Would like to see continuity in officers for the area to enable consistency with managing on going cases and local knowledge. - See patrols on main highways but would like a higher presence in local parks (Bestwood ward). - Good involvement in NATs

	<p>Aware focus on environmental crime including dog fouling, litter, fly tipping and noise.</p> <p>Would like more focus upon unkempt gardens and bins on streets/contaminated bins</p> <p>Basford would like to see tougher action on fly tipping and enviro crime. Issues with builders' rubbish / house clearances (Gayhurst / Brooklyn Bridge).</p> <ul style="list-style-type: none"> How is enforcement activity reported? <p>Bestwood – two out of three CPOs regularly email Councillors regarding casework / FPNs. Acknowledged that the third CPO new to the area. Would like to see more information with regard to FPNs as to locations. Regular attendance at Cllr monthly meetings.</p> <p>Basford – would like to see presence at community meetings to report back. Would benefit from a monthly summary report.</p>				<ul style="list-style-type: none"> Good attendance at monthly Cllr Meetings Support with Councillor Ward Walks – attendance and helping the NDO to distribute ward walk letters. Welcome support at request for Cllr surgeries and community events.
<p>Area 3 Aspley, Bilborough, Leen Valley</p>	<ul style="list-style-type: none"> What are the CP patrol arrangements? <p>Councillors would like to know the specific Beat areas that CPOs are currently working to.</p> <ul style="list-style-type: none"> What are the priorities for enforcement action? <p>For August 109 warning letters were issued across the West area for overgrown gardens and/or waste left in front garden areas. 62 fly tips were investigated during the same period. 39 cases of graffiti were responded to</p> <ul style="list-style-type: none"> What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc.)? <p>Need further clarity on this from</p>	<p>The senior role manages the teams. There has been a lot of change across the whole of the Community Protection service. This doesn't help to provide continuity and knowledge is not always retained when CPO's are constantly changing Beat areas. Maria Summers is the current Senior CPO for the West area.</p> <p>CPO's work mainly in pairs across two shift patterns – 8.00am – 4.00pm and 2.00pm – 10.00pm. This helps to provide a 'balanced' service across the city and respond to the Night Time Economy, including support to areas with high density student housing.</p>	<p>The Senior CPO provides regular information on ASB hotspots which includes statistics covering Fixed Penalty Notices, visits in response to casework, Warning Letters, the investigation of fly tipping, graffiti incidents and reports following community intelligence.</p>	<p>The Community Protection Officers work closely with Housing Patch Managers and the City Council's Neighbourhood Operations Manager both through update reports to the monthly NAT meetings. The links are in place outside of formal meetings which allow Cleansing Services to work along side CPOs to address known and persistent cases of fly tipping and waste management. Part of this work involves ensuring that certain fly tips are not disturbed until obtaining sufficient evidence to continue enforcement proceedings.</p>	<p>The best work in relation to tackling persistent fly tips and waste management issues takes place where strong informal relationships are in place between HPM, Community Protection and the City Council's Cleansing teams and where there is strong knowledge of the Beats geography. Current good practice includes the regular ward walks, Deep Cleanse activities and the documented evidence around local hotspots.</p> <p>The Community Protection Officers</p>

	<p>Community Protection</p> <ul style="list-style-type: none"> How is enforcement activity reported? 	<p>CPO's work within the Neighbourhood Policing Team structure and area based at local police stations. West area CPO'S currently operate from Broxtowe Police station, Strelley Road. Each CPO is assigned to a policing Beat area although the demands of the service mean that there will be occasions when CPO's will be relocated in response to specific local needs for example to support Goose Fair or City Centre events / activities.</p>		<p>Similarly Housing Patch Managers are working alongside CPOs to ensure that enforcement actions are followed through where the circumstances require such an approach.</p>	<p>support local NDOs in the task of delivering flyers in preparation for the regular Councillor Ward walks which acts as a reminder of the ongoing issues within a particular section of the Ward.</p> <p>CPOs are also proactive in supporting local events and activities</p>
<p>Area 4 Arboretum, Dunkirk and Lenton, Radford and Park</p>	<p>What are the CP patrol arrangements?</p> <ul style="list-style-type: none"> Cllrs are aware CPOs are patrolling beats however they would like to know the frequency of patrols and shift patterns. (They understand there has to be flexibility with additional demands.) They would like to be sent an up to date structure of who is operating in the Ward on which beat and get notified as soon as they change an officer. Is area 4 at full capacity or are there vacancies? Can they be notified in the future if any vacancies that occur? Cllrs are not informed when CPO's are being moved to other areas and they would like to be informed and have an opportunity to have some input before these changes take place. <p>What are the priorities for enforcement action?</p> <p>Arboretum- Street drinking, fly tipping, bins on street, messy gardens and dog fouling. Dunkirk and Lenton – Noise (new Lenton), fly tipping, cycling on pavement's (Dunkirk & Old Lenton). Messy gardens, bins on street and letting boards. Radford & Park – Fly tipping, bins on</p>	<p>The Cllrs do know who the senior officers are.</p> <p>However, Arboretum Cllrs feel they are having to chasing up tasks that have been agreed in NAT meetings as they are not done by the next meeting eg Cllr letters to go out supporting the work of CP, in relation to specific action asked for in student areas. Resulting in an increase of complaints from residents that CPO's are not following up on issues that are CPO core business. Arboretum Cllrs would like a unified service response as to what is given to in Dunkirk and Lenton and Radford & Park.</p> <p>Cllrs wanted to know why Area 4 did not have the same SCPO? (As they are have the similar issues and are in the same Area Committee boundary).</p> <p>Some Cllrs were not sure as to the role CPOs play in tackling street drinkers, in relation to the DPPO and the Alcohol saturation zones. Can CP provide clarity?</p>	<p>Cllrs do receive the stats, but have little knowledge of the detail as this is not relayed. For example in the past requests for noise stats and locations have generated extra work to find the information as they are just logged as ASB.</p> <p>Cllrs thought that some CPOs are quite defensive when they ask for details of a specific issue and are often sent stats which they did not ask for, rather than the detail or responding directly to the question being asked.</p> <p>Cllrs felt that CP were good at reporting on the immediate issues being dealt with at any one time. However once the matter was dealt with, there is little or no feedback to Cllrs.</p> <p>Dunkirk & Lenton and Radford and Park Cllrs said that CP do not share success stories. Arboretum – More recently CP share success stories at the NAT meetings and have been asked to do this at all future meetings.</p>	<p>How closely is CP working with street scene to avoid duplication? For example how often does CP get an opportunity to check fly tips before they are cleared away by Street Scene?</p> <p>Can CP demonstrate how they work in partnership with NCH environmental team and cleansing services, to avoid duplication?</p> <p>How is information shared between the different departments?</p>	<p>Reactive work is generally good for example noise issue was dealt with in New Lenton and Cllrs felt the new structure put in place would tackle the issue.</p> <p>The move to Bryon House from Canning seems to be good for the CPOs as they are in the same building with a wide range of partners working in the neighbourhoods.</p> <p>CPOs have good local knowledge for example, they know most of the poor landlords in an area.</p> <p>Cllrs wanted to know how is Good practise shared across the wards? What does their training schedule look like?</p>

	<p>street, messy gardens, letting boards and dog fouling at hot spot areas.</p> <p>Cllrs believe that some CPO's do not always focus on the NCC priorities outlined above. They believe</p> <p>Some CPOs prefer to prioritise supporting police activity's over their day to day work for</p> <p>example burglaries. (Cllrs have witnessed CPOs walking past issues for example bins on street and flytips and done nothing about them).</p> <p>Cllrs want to have confidence that CP and their ward priorities are aligned.</p> <p>SPCOs need to prioritise meetings/ ward walks and ensure the appropriate person and information is at those meetings.</p> <p>What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc)?</p> <p>Arboretum- Street drinking, fly tipping, bins on street messy gardens and dog fouling. Dunkirk and Lenton – fly tipping, messy gardens, bins on streets. Radford & Park – Fly tipping, bins on street, messy gardens and dog fouling.</p> <ul style="list-style-type: none"> • How is enforcement activity reported? <p>Arboretum – Cllrs receive monthly stats, which are noted at the NAT meeting. Dunkirk & Lenton – Email from SCPO to Cllrs, however not regular & monthly stats given at the NAT meetings only for Dunkirk Beat or occasionally for the New Lenton Beat. If a</p>		<p>All Cllrs thought CP should be regularly noting good news stories on the NDO face book pages for the wards.</p> <p>Cllrs would like to know what other issues CP have in the wards which they cannot deal with effectively for example, Human fouling, seed spitting?</p> <p>As Area 4 Cllrs have seen a noticeable increase of rough sleepers in the wards, they would like to know: How do CP deal with rough sleepers, what process is in place? How often have they referred people to framework outreach team on this matter?</p>		
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	<p>problem is logged by the Cllrs they then might get the stats as part of the response. Radford – Cllrs have had stats in the past infrequently and these have stopped. If a problem is logged by the Cllrs they then might get the stats as part of the response.</p> <p>Cllrs wanted to know if the CPOs have access to the Police system, when they provide stats? Or do they have their own system in place? Are Cllrs casework and individual phone calls/emails logged and reflected in these stats?</p>				
<p>Area 5 Berridge Sherwood</p>	<ul style="list-style-type: none"> • What are the CP patrol arrangements? Don't know. Don't they change? Is there a policy to patrol in 2s – why? Not always informed if there are changes to staff. • What are the priorities for enforcement action? Think they are – Persistently leaving the bins out, fly tipping, dog fouling, litter dropping, antisocial car parking, untidy garden, Noise & ASB – neighbours (initial visits & then passed onto EH) • What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc.)? Fly tipping, dog fouling, bins on the street, contaminated bins, littering • How is enforcement activity reported? To whom? Councillors and NDOs don't get the information, but would like to. 	<p>Sherwood – don't know. Should come on Ward Walks but don't. Berridge are aware, and CPOs come on Ward Walks Think they work 8am-10pm. Don't know if they are flexible in terms of need e.g. actions.</p>	<p>Don't know how/where it is monitored. Don't get feedback, but would like it.</p>	<p>Seem to work closely. When a fly tip is reported it gets acted on quickly. Where long term issue it's tackled well. Not clear that people follow the same procedure – i.e. CP to investigate a fly tip to see if evidence before Cleansing Services take it away. (See below for e.g. of good practice).</p>	<ul style="list-style-type: none"> • CP did have a sticker that they put on a fly tip to show they had reported it and had investigated it, so Cleansing could pick up. Does this still happen? <p>Suggestions!</p> <ul style="list-style-type: none"> • Reactive work is good, but some work needs to be proactive. For example, what work is being done re hot spot sites? • Terminology needs to change – use dumping rubbish rather than 'fly tip'

					<ul style="list-style-type: none"> • Need to monitor parks and open spaces re drinking, littering, asb and drug taking
Area 6 Dales, Mapperley, St Anns	<p>Cllrs wanted to know where the fine proceeds go and whether this could be diverted to the Wards.</p> <p>-Cllrs wanted to have the next Area Cluster focusing on CP with invitations to Miranda clayton and Ben Parker.</p> <p>-Cllrs felt priorities for the Wards change e.g. at present in the Dales it is fly tipping and ASB, It has been dog fouling.</p> <p>-Data received locally is not consistent and not presented in a way that can be usefully used and understood.</p> <p>-NAT information is not feed back to other CP colleagues impacting on delivery</p> <p>-Cllrs are experiencing less CP numbers in the Wards.</p> <p>-Too many CP and beat team officers attending at one meeting.</p> <p>-The lack of enforcement has an impact on other areas of ward work.</p> <p>-Communication needs to be improved between CP and other services.</p> <p>-FPN targets are not smart enough and do they really mean anything at a local level e.g. they are not useful in terms of identifying hotspots</p> <p>-Bin issues need to be better understood to ensure effective action. Contaminated bins just need removing.</p> <p>-CCTV process needs clarifying and needs to be proactive.</p> <p>-Unadopted land needs policing by CP, e.g. private alley ways etc.</p> <p>-CPO tied up in bureaucracy, spread too thin, have conflicting priorities and not locally controlled.</p> <p>-There needs to be a clearer understanding of legal processes so expectations can be managed.</p> <p>-There are fewer resources but some Cllrs thought things were going well.</p> <p>-Do CP hold information on ongoing issues with properties especially private landlords?</p> <p>-Need to use selective licensing more efficiently.</p>	see column 1	see column 1	see column 1	

	<p>-Fly tipping and bin contamination need to be marketed. E.g. solutions or promotions need to be on you tube.</p> <p>-Need to make choices about what we want CP to focus on.</p> <p>-CP should know the patch, but experience tells us that they don't know the ward</p> <p>-Is there joint work with other services to solve problems?</p> <p>-Messages to residents need to be clear and co-ordinated.</p>				
Area 7 Wollaton East and Lenton Abbey and Wollaton West	<p>Due to a recent change in Community Protection staffing local Councillors decided they will focus on Community Protection in the February 2017 Area 7 Committee meeting.</p>				
Area 8 Bridge Clifton North Clifton South	<ul style="list-style-type: none"> • What are the CP patrol arrangements? <i>Councillors not clear on arrangements for patrols and also the times of patrols. Another complication is not aware exactly which CPOs working across the wards</i> • What are the priorities for enforcement action? <i>Need to have more information on the priorities for action and also see if they are the same priorities for Ward Councillors.</i> • What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc.)? <i>Need to have clarification regarding this – as aware that patrols will identify some of the public realm issues such as dog fouling, litter</i> 	<p>Councillors are aware that there is a Senior CPO who manages CPOs across the 3 Wards. They are not clear exactly which CPO covers which wards and the hours of work i.e. shift pattern. They are clear that the CPO's in Clifton area are based at Clifton Police Station. It was emphasised that contact with the community at large was crucial in developing closer relationship and thereby help to deliver a safer cleaner environment.</p>	<p>Senior CPO provides a monthly statistics for each ward. These cover FPNs, dog fouling operations, visits carried out due to Casework reports, warning letters issued before action, fly tips investigated and reported. Recently for Clifton Estate figures provided so can be shared via social media by Ward Councillors.</p>	<p>Councillors are not clear on level of support between NCC and NCH – it is important that positive relationship is maintained with each partner and respond to citizens' concerns more effectively.</p>	<p>CPOs have supported local events and promoted crime prevention activity in the area.</p> <p>Need to know what obstacles CPO face daily in doing their job – hopefully this will help us all to deliver the safer and cleaner agenda.</p>

	<ul style="list-style-type: none">• How is enforcement activity reported? <i>Councillors receive monthly email from Senior CPO on CPO figures – but do not receive information on any enforcement activity.</i>				
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Date:13.10.2016

TITLE: Cluster report response

Discussion:

Over view of the role of uniformed Community Protection with specific responses to questions raised in the cluster report.

Background to the CPO role

CPOs are a visible uniformed presence on the streets and guardians of the environment. They are charged with keeping our communities safe. As locally appointed individuals CPOs work in our communities, the CPO is specifically empowered by the City Of Nottingham and by Nottinghamshire Police to address ASB and envirocrime.

Each neighbourhood will have different needs and priorities. However each CPO will have about 5 priorities for their patrol or beat area that have been identified through the NATs meetings. These are not targets but specific areas of performance that the community and stakeholders have identified as key. Proactive foot patrol is the default activity for CPOs, they should not react to last week's crime figures but proactively target problem places, premises and people. Working to the 5 stage model of intervention they will proportionally respond to these problems. CPOs should not shy away from enforcement action, they have unique powers stretching across the local authority and police services. CPO's are deployed in every neighbourhood as well as the city centre. When at the full establishment of 100 CPO's the deployments are:

4 Officers engaged as Dog Control Officers

1

Contact Officer: James Douglas

4 Officers working on behalf of the Licencing Authority, concentrating amongst other things on taxi activity

8 Officers working on a non-geographical basis targeting high risk persistent behaviour as an Operational Support Unit

72 Officers are deployed across the conurbation on a beat basis

12 Officers are deployed to city centre working

CPOs are deployed in the city centre 08.00hrs to 24.00hrs

Neighbourhood teams generally work 08.00hrs to 22.00hrs

OSU work 08.00hrs to 12.00hrs and maintain a 24/7 on call arrangement

Specialist teams work flexibly up to 03.00hrs

Finally a night ASB service works until 01.00hrs Friday and Saturday and 23.00hrs Sunday to Thursday although this is subject to seasonal variation.

The service works to the Aurora model of Prepare, Prevent, Protect and Pursue. For CPOs this means:

In order to prepare for negative consequences and build capacity for positive outcomes CPOs must engage with citizens, build intelligence networks of stakeholders, people of good will, ask questions and generally be a visible presence. They achieve this through visible foot patrol, appreciative enquiry and developing a clear understanding of their area.

Preventing issues escalating involves CPOs being aware of the whole CP, Police and city offer to guide citizens, spot problems and escalate to specialist resources. Street Level Problem Solving is a tool for understanding the total opportunity available, marshalling resources, understanding and action around problems. .

This means that when problem people, premises and places are identified through joint tasking then CPOs are required to use their powers but this must follow a clear use of the 5 stage model of intervention. Safeguarding vulnerable citizens will always be the first consideration for CPOs.

CPOs work to the following mission statement:

2

Contact
Officer: James Douglas

1. Make Nottingham safe
2. Putting our citizens at the heart of our action
3. Doing what's right, not what's easy, putting the safety of citizens before ours
4. Solving problems not creating numbers
5. Keeping our citizens and stakeholders informed of our actions
6. Acting with honour, integrity and honesty at all times to be the best uniformed community safety service in the country.

CPOs are co-located with police counterparts in every police station and they use a common radio network. This enables coordinated action to tackle problems and the citizen a single point of contact across enviro-crime, ASB and crime. They are an addition to the Police Officer not a replacement and should not be deployed unless in an emergency in such a way.

Expected outcomes:

CPOs are an early intervention, they reduce demand and the overall level of criminality in the city. Following "broken windows" theory that a well-managed environment resists criminality, encourages citizens to control and use their street environment and problems are easily identified.

CPOs should be able to demonstrate a knowledge and understanding of both the geography of their area but also the communities within them. They should be able to identify their local priorities, communities under stress and the make-up of their communities. Community Protection should strive to ensure that CPOs are representative of the citizens they serve.

CPOs should always seek to reduce the threat and harm to a citizen. Visible capable guardians of our community safety, CPOs should strive to increase citizen satisfaction and confidence by tackling anti-social behaviour, people causing harm and protecting our communities.

For the avoidance of doubt, below are some answers to the specific questions that appeared in the cluster document that haven't been covered in the above narrative. It is also worth pointing out that Community Protection comprises of numerous departments, including but not limited to CCTV, Food Health and Safety, Trading

Standards, Community Cohesion, Prostitution Task Force, Pollution Control, Safer Housing, Houses of Multiple Occupation, Enforcement Officers and Licensing. It would seem that the cluster report solely focused on uniformed CPO's so this report reflects that.

Question and Answers

Q - What are the CP patrol arrangements? Cllrs would like to know the frequency of patrols and shift patterns.

A – CPOs are performance managed upon their patrol times. For example, we expect to see a minimum of 80% of their working week patrolling. However some of our work streams are complex and a proportionate amount of time will be spent in the office with admin commitments such like readying s43 CPNW/CPNs notices and bins on street legislation. An officer would expect to work 37 hours per week and alternate from a 08:00 – 16:00 shift to a 14:00 – 22:00 bi weekly. Additionally CPO's are committed to a 365 / 24 hour a day contract and as such could be expected work any variation of shift pattern that is deemed necessary. CPOs are also committed to delivering our mobile ASB response unit 'Op Twilight' which operates daily and finishes at 11.00pm Sunday to Thursday and 01:00AM Friday/Saturday. This function is shared amongst the service wide officers and will flex to demand throughout the year. Student fresher weeks, Halloween, Bonfire Night etc. will see the service operate much later into the night.

Q - I would like to be sent an up-to-date structure of who is operating in the ward on which beat.

A – The Senior Community Protection officer for each area will furnish local Councillors with an up to date beat allocation list. Due to natural wastage this allocation will inevitably change however Councillors will be kept up to date as and when changes happen. In certain cases staff shortages will see vacant beats however a robust recruitment campaign is underway to fill our vacancies which will fully staff all beats. In the meantime the business need will dictate what officer work where.

Q – What are the priorities for enforcement action?

A – Community Protection flexes to demand. Each area has complex issues and we define priorities that need resolving. However there are signature issues with certain areas that each local SCPO will be able to expand on in their respective area and committee meetings. Broadly speaking CPO enforcement action concentrates on enviro-crime: Littering, Fly-tipping, Dog Fouling, Bins on Streets, Noise Nuisance and Trade Waste are daily commitments for CPOs. CPOs use a wide range of powers to enforce the aforementioned including Community Protection Notices (CPN's) as well

4

Contact
Officer: James Douglas

as various fixed penalty notices. Where matters cannot be dealt with by way of fixed penalty notice CPOs work closely with CP enforcement officers to progress the matter to court. This is also the case for non enviro-crime antisocial behaviour.

Q – Some Cllrs were not sure as to the role CPOs play in tackling street drinkers, in relation to the DPPO and the Alcohol saturation zones.

A – It is an offence to not surrender alcohol once requested by an accredited officer. The officer will ascertain if the behaviour of an individual or group warrants a seizure. It is not illegal to carry alcohol but if the behaviour has been exacerbated by the drink we will request that it is surrendered. Street drinkers are always signposted to service providers and enforcement action can be taken if they fail to adhere to our requirements. The whole of the city of Nottingham is subject to a DPPO in relation to street drinking. Local SCPO's can explain the process to Councillors at the monthly Councillor issues meetings.

Q – Do you receive regular feedback on enforcement and successes?

A- What is apparent from the cluster report is that we are not reporting our enforcement activity and successes with uniformity across the city. Councillors currently receive monthly statistics from SCPO's and every area has a proactive twitter feed to showcase work completed however it is recognised that the later isn't exclusively used by stakeholders. It is proposed every team will update Councillors with a monthly newsletter which will include enforcement statistics, successes, operational changes and a general overview of the monthly activity. Neighbourhood Facebook pages and Twitter accounts will also be utilised.

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AREA COMMITTEE EAST - 15th November 2016

Title of paper:	Area 6 Ward Performance Reports (Q3)	
Director(s)/ Corporate Director(s):	Dave Halstead Director of Neighbourhood Services	Wards affected: Dales, Mapperley, St Ann's
Report author(s) and contact details:	<p>Fi Cusick Neighbourhood Development Officer – Mapperley Ward 0115 8839806 fi.cusick@nottinghamcity.gov.uk</p> <p>Michelle Graley Neighbourhood Development Officer – St Ann's Ward 0115 8839808 michelle.graley@nottinghamcity.gov.uk</p> <p>Greg Foister Neighbourhood Development Officer – Dales Ward 0115 8839807 greg.foister@nottinghamcity.gov.uk</p>	
Other colleagues who have provided input:	Heidi May, Senior Service Manager (Neighbourhood Management) 07983 718859 heidi.may@nottinghamcity.gov.uk	
Date of consultation with Portfolio Holder(s) (if relevant)	Councillor Graham Chapman 12 th November 2015	
Relevant Council Plan Key Theme:		
Strategic Regeneration and Development		<input type="checkbox"/>
Schools		<input type="checkbox"/>
Planning and Housing		<input type="checkbox"/>
Community Services		<input type="checkbox"/>
Energy, Sustainability and Customer		<input type="checkbox"/>
Jobs, Growth and Transport		X
Adults, Health and Community Sector		X
Children, Early Intervention and Early Years		<input type="checkbox"/>
Leisure and Culture		<input type="checkbox"/>
Resources and Neighbourhood Regeneration		<input type="checkbox"/>
Summary of issues (including benefits to citizens/service users):		
This report focusses on current priorities and issues facing the area and provides details of forthcoming events and activities. The report replaces the previous Performance report which used operational data supplied by the Crime & Drugs Partnership		
Recommendation(s):		
1	That the priorities, current issues and supporting information for the Dales, Mapperley and St Ann's Wards are noted and comments welcomed.	

1 REASONS FOR RECOMMENDATIONS

- 1.1 Each Ward manages a set of priorities and key issues through regular meetings of its Neighbourhood Action Team (NAT). These meetings are led by Neighbourhood Development Officers (NDO's) and supported by core partners including Nottingham City Homes (NCH), Neighbourhood Policing, Community Protection, Children and Early Help, City Services/Waste Management, Fire and Rescue Services; and Health.
- 1.2 Ward Councillors are also invited to participate in these meetings.
- 1.3 Ward priorities are identified and informed from a range of sources including Citizens, Councillors, Partners and Officers and current issues will be updated for each area committee.
- 1.4 The list of events and activities will take account of the works which all NDO's undertake with partnership organisations within their Ward and shows the depth of activity in place working alongside Neighbourhood Management to improve social cohesion and tackle priorities at a Ward and Area level.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 The Dales, Mapperley and St Ann's Wards sits within Area 6 Committee which adopted four area-based priorities at its first Area Cluster meeting – jobs and training, health, domestic violence and financial resilience.
- 2.2 These priorities demonstrate a link to the City Council's current ambitions contained in the latest City Council Plan 2015-19. Actions for each priority will be developed and led by appropriate service teams and partnerships. The Area Priorities were reported to the last Area Committee on 13th September 2016 and will be updated at each Area Committee.
- 2.3 The Area Priorities listed in 2.1 sit within wider pieces of work and broader agendas which are being addressed by multi-agency approaches across the City. At a ward level it is important to identify how some of these more complex priorities can be worked on at local levels – either ward or area by introducing local solutions. This could, for example, include more targeted use of funding such as Ward Councillor budgets to support healthy eating initiatives or the use of Area Capital to develop an outdoor gym facility.
- 2.4 The current Ward Priorities, the current key issues and the forthcoming opportunities for citizens to engage in events and activities in their neighbourhoods are set out for each Ward in Appendix 1, 2 and 3. These have been reported previously through the area committee performance reports. These priorities will be updated for each area committee, taking into account discussions at NAT meetings and various groups and activities involving local residents.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 This report concerns issues in the area and forthcoming events, so as such, no other options were considered.

4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

4.1 None.

5 LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)

5.1 None.

6 STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)

6.1 None.

7 EQUALITY IMPACT ASSESSMENT

7.1 Has the equality impact of the proposals in this report been assessed?

No

X

An EIA is not required because this is not a new or changing policy, service or function. The final part of each appendix highlights the forthcoming opportunities for citizens to engage in events and activities in their neighbourhoods.

8 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

8.1 None.

9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

9.1 None

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St. Ann's Ward Priorities Appendix 1 – Michelle Graley

Safer Nottingham

Priority (NAT, Cllrs)	Lead
Tackle drug taking and dealing particularly in parks and open spaces	Police Beat Team and NAT
Reduce crime and Anti-social behaviour focusing on domestic noise pollution and violence	Police Beat Team
Encourage first time reports of Domestic Violence and reduce repeat reporting of domestic violence	Police Beat Team and NAT
Raise the profile of the Beat Team and engage local residents in priority setting	Police Beat Team
Tackle the issue of street drinking in particular during the night time economy	CP/ Police / Cllrs/ NDO

Neighbourhood Nottingham

Priority (NAT, Cllrs)	Lead
Tackle levels of fly tip, bins on street, dog fouling	NDO, SCPO, NOM and NAT
Tackle Illegal and inconsiderate parking across the Ward, prioritising areas for a short and longer term action.	Cllrs / Traffic Enforcement/ Traffic Management
Improve local parks (King Edwards)	NDO, Cllrs and NAT
Ensure the views of local residents assist in priority setting through regular consultation i.e. Public Meetings Ward Walks etc.	NDO, Cllrs and NAT
Continue with the St Anns Offending Tree Improvement Plan and replant	NDO, HPM, Tree Services
Weed Banks and NCH are also delivering a transformation of Truman Close by re landscaping the bank in front of these properties, to create a better outlook for residents. This is a pilot that will be phased across St Anns in the future	NCH, NDO, Cllrs
Continue with the multi agency approach to 'Street A Week' Plan to tackle Fly tips and other ASB in hotspot areas across St Anns	Multi Agency Approach

Families Nottingham

Priority (NAT)	Lead
Meaningful engagement of young people, children and families into community and supported services The children and Young Peoples partnership working have developed a core offer in terms of Holiday provision.	Early Help, Cllrs & Other Voluntary & Community Groups

Health Nottingham

Priority (Area Committee Priority and Area Cluster)	Lead
To review local health issues and needs via the cluster meetings and report to Area Committee.	NDO/Cllrs/Health
Reduce Cardio-Vascular Disease, diabetes and obesity and raise awareness of lifestyle risk factors	Health
Increase physical activity including cycling and walking projects	Health
An increased report of mental illness has warranted a Mental Health & Wellbeing event to inform residents of Information and support networks. Tuesday 25 th October 2016 10am till 2pm at St Anns valley Centre	NAT's/ Health

Working Nottingham

Priority (Area Committee Priority and Area Cluster)	Lead
To review local employment and skills issues and needs via the cluster meetings and report to Area Committee.	NDO/Cllrs/Emp and Skills
To work with Employment and Skills and the Lead body to establish an employment and skills partnership focused on current and future delivery in the Ward inc the writing of an employment and skills plan.	Emp and Skills and Lead Body. Chaired by Area Committee Chair

Additional Area Committee Priorities

Priority (Area Committee Priority)	Lead
Financial Resilience/Inclusion action to be agreed	TBC
Domestic Violence actions to be agreed	TBC

List of key current issues (taken from latest NAT Review)

St. Ann's Phase 1 of the St. Ann's Traffic Audit is now in place (SPALDING ROAD AND WINDMILL LANE AREAS). Phase 2 of the St. Ann's Traffic Audit is in the process of being consulted with St. Ann's Councillors. The Football Pitch at King Edward's Park is now installed. The Joint St. Ann's Environmental Improvement Plan is in its second year and making some real progress across the ward. Environmental Issues Inc.; Fly tipping, Dog Fouling, and Drug hotspots.

St. Ann's Week of Action date is set for week commencing 24th October – the theme will be Mental Health & Wellbeing information and a support event will take place on Tuesday 25 October 2016 from 10am till 2.00pm at St. Ann's Valley Centre. A Life Event (employment support) will take place - Thursday 27 October 2016 between 10 and 4 pm at the Brendon Lawrence Building, Hunger hill road. The week will also consist of Ward Walks and environmental clean ups. We have carried out 5 of the 10 Tea & Cake meetings. Each of the meetings has been well attended. This has allowed St. Ann's Councillors to get a better understanding and be in a position to represent local views and priorities, which is needed to build stronger relationships in St. Ann's.

Opportunities for citizens to engage - forthcoming dates of events and activities

St. Ann's Week of Action w/c 24 October 2016 – detail to be agreed.

St. Ann's Christmas Lights Switch On: 5 December 2016. - 4pm till 7.00pm

Sneinton Market Christmas Light Switch on – 23 November 2016 – 5.30pm till 7.30pm

Public Meetings:

Event	Lead Partner	Date/Time	Venue
Stonebridge(Keepmoat Development	St. Ann's Councillors	Wed 13 July 2016 – 7.00pm till 8.30pm	Bluebell Hill CC
Albany House Independent Living Centre	St. Ann's Councillors	24 August 2016 – 2.00pm till 3.30pm	Albany House
St Ann's Joint Service Centre (Library)	St. Ann's Councillors	Wed 7 September 2016 - 2.00pm till 3.30pm	St Ann's Joint Service Centre (Library- TBC)
Curzon Court Independent Living Centre	St. Ann's Councillors	Wed 28 September 2016 - 2.00pm till 3.30pm	Curzon Court Independent Living Centre
Victoria Centre Flats Resource Centre	St. Ann's Councillors	5 October 2016 – 2.00pm till 3.30pm	Victoria Centre Flats – Resource Room
Ogdon Court Independent	St. Ann's Councillors	23 Nov 2016-2.00pm till 3.30pm	Ogdon Court Independent Living

Living Centre			Centre
Bullace Independent Living Centre	St. Ann's Councillors	21 December 2016- 2.00pm till 3.30pm	Bullace Independent Living Centre
Bellview Independent Living Centre	St. Ann's Councillors	18 Jan 2017 2.00pm till 3.30pm	Bellview Independent Living Centre
Dane Court Independent Living Centre	St. Ann's Councillors	1 Feb 2017 2.00pm till 3.30pm	Dane Court Independent Living Centre
Sneinton Elements – Pavilion King Edwards Park (TBC)	St Anns Councillors	29 March 2017 2.00pm till 3.30pm	Pavilion King Edwards Park

Ward Walks:

St. Ann's Councillor Ward Walk – 2016/17		
Hesky Close, Welbeck Close/Walk, Bangor Walk and surrounding areas	Tuesday 27 September 2016 – 11.30am till 1.00pm	Meet at 11.30am on Heskey Park
Robin Hood Chase, Tulip Close, Aster Road	Tuesday 24 October 2016 – 11.30am till 1.00pm	Meet at 11.30am on The Chase Square
Serlby Rise, Kelham Green and surrounding areas	Tuesday 15 November 2016 – 11.30 till 1.00pm	Meet at 11.30am on the corner of Serlby Rise and Gordon Road
Abbotsford Drive, Shelton street, Palmerston and surrounding area	Tuesday 31 January 2016 – 11.30am till 1.00pm	Meet at 11.30am on the corner of Abbotsford Drive and Shelton Street

St Bartholomew's Road, Blue Bell Hill Road, Dowson St, Hudson St, Sketchley St and Ridgeway St	Tuesday 28 February 2016 – 11.30am till 1.00pm	Meet at 11.30am on the corner of St Ann's Well Road and St Bartholomew's Road
Furze Gardens, Westville Gardens, Ellis Court , St Cecilia Gardens and Festus Close	Tuesday 28 March 2016 – 11.30am till 1.00pm	Meet at 11.30am at Furze Gardens Independent Living Centre

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Mapperley Appendix 2 – Fi Cusick

Safer Nottingham

Priority (NAT, Cllrs)	Lead
Theft related crimes in Mapperley Park/Woodborough Road area – Operation Island	Police Beat Team
Drug dealing/ASB - Wells Road/Brewsters Road area – Operation Jongleur	Police Beat Team
Reduction in crime – reassurance to residents	Cllrs/NDO/NAT
CCTV cameras – to provide more 3G cameras in the area	Cllrs/NDO/Woodlands

Neighbourhood Nottingham

Priority (NAT, Cllrs)	Lead
Tackle levels of fly-tipping, dog fouling and bins on streets	NDO/NOM/Cllrs/Woodlands/NAT
Address residential parking issues	Cllrs/NDO/Traffic Management
Open land sites for remodelling	Cllrs/NCH/NDO
Improve Astley Park and City Heights Park	Cllrs/NDO/City Services/Residents
Ensure the views of local residents assist in priority setting	NDO, Cllrs and NAT
Support the work of the Community Associations and local resident groups	NDO, HPM

Families Nottingham

Priority (NAT, Cllrs)	Lead
Increase the number of family homes	Cllrs/NDO/Planning
Promote a variety of family, youth and play activities	Early Help/NAT/Cllrs/NDO
Children and family engagement into community/supported services	Early Help
Increase the number of community cohesion events in the Ward	Cllrs/NDO

Health Nottingham

Priority (NAT, Cllrs)	Lead
To review local health issues and needs via the cluster meetings and report to Area Committee.	NDO/Cllrs/Health
Reduce levels of childhood obesity	Cllrs/Public Health
Survey residents regarding their health status (ongoing)	Cllrs/NDO

Working Nottingham

Priority (NAT, Cllrs)	Lead
To review local employment and skills issues and needs via the cluster meetings and report to Area Committee.	NDO/Cllrs/Emp and Skills
To work with Employment and Skills and the Lead body to establish an employment and skills partnership focused on current and future delivery in the Ward including the writing of a employment and skills plan.	Emp and Skills and Lead Body. Chaired by Area Committee Chair
Survey residents regarding their employment status (ongoing)	Cllrs/NDO

Additional Area Committee Priorities

Priority (Area Committee Priority)	Lead
Financial Resilience/Inclusion action to be agreed	TBC
Domestic Violence actions to be agreed	TBC

List of key current issues (taken from latest NAT Review)

- Querneby Road area; parking, speeding, road safety, traffic flow
- Belvoir Street area; parking
- Fly-tipping hotspots, including; Fowler Street, Agnes Villas, Park View, St Ann's Gardens
- Deployment of 3G CCTV camera
- Mapperley Road area parking scheme phase3: displacement parking – to be considered
- Woodlane Gardens feral cat issue
- Secure funding to rebuild Wells Community Centre
- Co-ordinate a Day of Action within the Ward

Opportunities for citizens to engage - forthcoming dates of events and activities

- 14th November - STANNRA meeting – Wells Community Centre, The Wells Road – 6.30pm
- 23rd November – Sneinton Market Christmas Lights Switch On
- 5th December – St Ann's Christmas Lights Switch On
- 12th December – STANNRA meeting – Wells Community Centre, The Wells Road – 6.30pm
- Good Neighbour/Free 4 All session – term-time Monday morning @ Gedney Avenue Resource Centre and Wednesday morning @ Wells Community Centre
- Job Clubs – Walter Halls Childrens Centre, Mondays 9.30-12 and Fridays 1-3
- SuperKitchen – 3-course meal for £3.50 – every Monday 5-7pm @ Hill View Community Centre, Ransom Road

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Dales Ward Priorities Appendix 3 – Greg Foister

Safer Nottingham

Priority (NAT,Cllrs)	Lead
Tackle drug taking and dealing particularly in parks and open spaces	Police Beat Team and NAT
Reduce crime and Anti-social behaviour focusing on damage, violence and burglary	Police Beat Team
Reduce repeat reporting of domestic violence	Police Beat Team and NDO
Assist with the integration of emerging communities	NAT
Seek to protect vulnerable people in the Dales Ward	Police Beat Team
Raise the profile of the Beat Team and engage local residents in priority setting	Police Beat Team
*Tackle the issue of speeding in Bakersfield and parking across the Ward	Parking Enforcement/ Cllrs/ NDO

Neighbourhood Nottingham

Priority (NAT, Cllrs)	Lead
Tackle levels of fly tip, bins on street, dog fouling and dogs off the lead	NDO, SCPO, NOM and NAT
Improve local parks (Greenway Park)	NDO, Cllrs and NAT
Ensure the views of local residents assist in priority setting	NDO, Cllrs and NAT
Support the work of the Community Associations and local resident groups	NDO, HPM
Promote and support the development of the new 'joint service centre'	NDO, Cllrs

Families Nottingham

Priority (NAT)	Lead
Meaningfully engage young people, children and families into community and supported services	Children and Families Team
Further priorities for 2016/17 – to be reviewed	CFT

Health Nottingham

Priority (Area Committee Priority and Area Cluster)	Lead
To review local health issues and needs via the cluster meetings and report to Area Committee.	NDO/Cllrs/Health
Reduce Cardio-Vascular Disease, diabetes and obesity and raise awareness of lifestyle risk factors	Health
increase physical activity including cycling and walking projects	Health

Signpost to free health activities e.g. slimming world and 'Go for it'	Health
--	--------

Working Nottingham

Priority (Area Committee Priority and Area Cluster)	Lead
To review local employment and skills issues and needs via the cluster meetings and report to Area Committee.	NDO/Cllrs/Emp and Skills
To work with Employment and Skills and the Lead body to establish an employment and skills partnership focused on current and future delivery in the Ward including the writing of a employment and skills plan.	Emp and Skills and Lead Body. Chaired by Area Committee Chair

Additional Area Committee Priorities

Priority (Area Committee Priority)	Lead
Financial Resilience/Inclusion action to be agreed	TBC
Domestic Violence actions to be agreed	TBC

List of key current issues (taken from latest NAT Review)

Parking and Traffic Management including: Academy parking and enforcement, Edale Road, Lord Street and Robert Street, Tesco's, Parks including: Windmill Park, Greenway Park, Small Park at the end of Meadow Lane and foot ball pitch on Candle Meadow. Environmental Issues including; the banks, fly tipping, dog fouling, private alley ways, bins on street, graffiti and drug hotspots. Organise and promote two weeks of action for Dales Ward. Other issues including: engaging the emerging communities, general community engagement via local issues meetings, ward walks and events.

Opportunities for citizens to engage - forthcoming dates of events and activities

Dales Week of Action w/c 14 November 2016.
Local Issues Meetings: 6 September BANCA, 13 October Greenway,
Christmas Lights: 8 December.
Ward Walks: 4 May, 8 June, 6 July, 7 September.

SUMMARY PERFORMANCE REPORT – Appendix 4

AREA 6

St. Ann’s, Mapperley & Dales

Area Total	Category	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Year To Date				YTD Rates	
														2015-16	2016-17	Vol +/-	% Change	2015-16	2016-17
Area Committee 6	All Crime	254	287	271	343	284								1723	1439	-284	-16%	37.23	31.10
	Victim Based Crime	216	259	235	277	232								1448	1219	-229	-16%	31.29	26.34
	Criminal Damage	44	58	47	46	43								237	238	1	0%	5.12	5.14
	Theft	55	48	74	70	51								355	298	-57	-16%	7.67	6.44
	Dwelling Burglary	12	16	10	15	15								83	68	-15	-18%	1.79	1.47
	Violence	72	95	64	100	83								510	414	-96	-19%	11.02	8.95
	<i>Domestic Violence</i>	35	33	16	45	29								200	158	-42	-21%	4.32	3.41
	<i>NTE Violence</i>	1	5	2	5	10								0	23	23		0.00	0.50
	<i>Other Violence</i>	36	57	46	50	44								310	233	-77	-25%	6.70	5.04
	ASB	216	261	257	286	233									1270	1253	-17	-1%	27.44
<i>Noise</i>	80	100	108	128	89									523	505	-18	-3%	11.30	10.91
<i>Youth</i>	53	47	52	58	58									266	268	2	1%	5.75	5.79
<i>Alcohol</i>	26	30	51	43	40									221	190	-31	-14%	4.78	4.11
Ave. Qrt Score	Deliberate Fires	3	5	6	2									27	16	-11	-41%	0.56	0.33
	Cleanliness Score	89.67	87.33	91.67	89									90	89	-1	-1%	N/A	N/A
	Graffiti (reactive)	40	32	11	16									33	99	66	200%	0.71	2.14
	Fly-Tipping (reactive)	165	141	105	126									442	537	95	21%	9.55	11.60
	Dog Fouling (reactive)	26	13	20	15									258	74	-184	-71%	5.58	1.60
	Unemployment	1375	1365	1335	1360										6538	5435	-1103	-17%	136.17

Ward	Category	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Year To Date				YTD Rates	
														2015-16	2016-17	Vol +/-	% Change	2015-16	2016-17
St. Ann's	All Crime	78	106	85	157	141								628	567	-61	-10%	44.96	40.59
	Victim Based Crime	63	95	74	125	118								481	475	-6	-1%	34.44	34.01
	Criminal Damage	15	20	20	24	22								74	101	27	36%	5.30	7.23
	Theft	12	18	20	38	29								115	117	2	2%	8.23	8.38
	Dwelling Burglary	3	6	2	9	10								18	30	12	67%	1.29	2.15
	Violence	21	35	20	42	37								197	155	-42	-21%	14.10	11.10
	<i>Domestic Violence</i>	13	15	5	20	13								84	66	-18	-21%	6.01	4.73
	<i>NTE Violence</i>	0	2	0	3	4								0	9	9		0.00	0.64
	<i>Other Violence</i>	8	18	15	19	20								113	80	-33	-29%	8.09	5.73
	ASB	81	90	107	145	88								434	511	77	18%	31.07	36.58
<i>Noise</i>	35	40	48	70	37								170	230	60	35%	12.17	16.47	
<i>Youth</i>	22	13	13	24	24								97	96	-1	-1%	6.94	6.87	
<i>Alcohol</i>	9	8	24	19	14								84	74	-10	-12%	6.01	5.30	
Ave. Qrt Score	Deliberate Fires	1	1	1	0									10	3	-7	-70%	0.65	0.19
	Cleanliness Score	90	87	90	87									90	89	-1	-1%	N/A	N/A
	Graffiti (reactive)	39	21	6	10									8	76	68	850%	0.57	5.44
	Fly-Tipping (reactive)	97	55	54	70									211	276	65	31%	15.11	19.76
	Dog Fouling (reactive)	11	7	1	6									150	25	-125	-83%	10.74	1.79
	Unemployment	630	625	620	625									2850	2500	-350	-12%	184.90	162.19

Ward	Category	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Year To Date				YTD Rates	
														2015-16	2016-17	Vol +/-	% Change	2015-16	2016-17
Mapperley	All Crime	60	87	72	84	66								509	369	-140	-28%	32.12	23.29
	Victim Based Crime	52	80	59	68	52								459	311	-148	-32%	28.97	19.63
	Criminal Damage	5	20	9	12	10								76	56	-20	-26%	4.80	3.53
	Theft	16	12	15	11	10								85	64	-21	-25%	5.36	4.04
	Dwelling Burglary	2	4	3	3	0								41	12	-29	-71%	2.59	0.76
	Violence	20	26	17	22	25								139	110	-29	-21%	8.77	6.94
	<i>Domestic Violence</i>	12	7	7	9	7								48	42	-6	-13%	3.03	2.65
	<i>NTE Violence</i>	1	2	0	1	2								0	6	6		0.00	0.38
	<i>Other Violence</i>	7	17	10	12	16								91	62	-29	-32%	5.74	3.91
	ASB	36	60	51	49	50								299	246	-53	-18%	18.87	15.52
<i>Noise</i>	15	21	21	23	20								126	100	-26	-21%	7.95	6.31	
<i>Youth</i>	4	7	13	10	11								48	45	-3	-6%	3.03	2.84	
<i>Alcohol</i>	3	7	10	5	5								47	30	-17	-36%	2.97	1.89	
Ave. Qrt Score	Deliberate Fires	1	0	3	0									10	4	-6	-60%	0.63	0.25
	Cleanliness Score	92	92	97	93									90	94	4	4%	N/A	N/A
	Graffiti (reactive)	0	3	2	2									10	7	-3	-30%	0.63	0.44
	Fly-Tipping (reactive)	43	33	23	28									112	127	15	13%	7.07	8.01
	Dog Fouling (reactive)	10	4	10	4									20	28	8	40%	1.26	1.77
	Unemployment	335	330	330	330									1759	1325	-434	-25%	111.01	83.62

Ward	Category	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Year To Date				YTD Rates	
														2015-16	2016-17	Vol +/-	% Change	2015-16	2016-17
Dales	All Crime	116	94	114	102	77								586	503	-83	-14%	35.60	30.56
	Victim Based Crime	101	84	102	84	62								508	433	-75	-15%	30.86	26.30
	Criminal Damage	24	18	18	10	11								87	81	-6	-7%	5.29	4.92
	Theft	27	18	39	21	12								155	117	-38	-25%	9.42	7.11
	Dwelling Burglary	7	6	5	3	5								24	26	2	8%	1.46	1.58
	Violence	31	34	27	36	21								174	149	-25	-14%	10.57	9.05
	<i>Domestic Violence</i>	10	11	4	16	9								68	50	-18	-26%	4.13	3.04
	<i>NTE Violence</i>	0	1	2	1	4								0	8	8		0.00	0.49
	<i>Other Violence</i>	21	22	21	19	8								106	91	-15	-14%	6.44	5.53
	ASB	99	111	99	92	95								537	496	-41	-8%	32.62	30.13
	<i>Noise</i>	30	39	39	35	32								227	175	-52	-23%	13.79	10.63
	<i>Youth</i>	27	27	26	24	23								121	127	6	5%	7.35	7.72
	<i>Alcohol</i>	14	15	17	19	21								90	86	-4	-4%	5.47	5.22
Ave. Qrt Score	Deliberate Fires	1	4	2	2									7	9	2	29%	0.42	0.54
	Cleanliness Score	87	83	88	87									91	86	-5	-5%	N/A	N/A
	Graffiti (reactive)	1	8	3	4									15	16	1	7%	0.91	0.97
	Fly-Tipping (reactive)	25	53	28	28									119	134	15	13%	7.23	8.14
	Dog Fouling (reactive)	5	2	9	5									88	21	-67	-76%	5.35	1.28
	Unemployment	410	410	385	405									1929	1610	-319	-17%	115.14	96.10

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AREA COMMITTEE EAST (ACE) – 15 November 2016

Title of paper:	AREA CAPITAL FUND – 2016/17 PROGRAMME	
Director(s)/ Corporate Director(s):	Andy Vaughan Corporate Director for Commercial & Operations	Wards affected: Dales, Mapperley, St. Ann's
Report author(s) and contact details:	<p>Fi Cusick Neighbourhood Development Officer – Mapperley Ward 0115 8839806 fi.cusick@nottinghamcity.gov.uk</p> <p>Michelle Graley Neighbourhood Development Officer – St Ann's Ward 0115 8839808 michelle.graley@nottinghamcity.gov.uk</p> <p>Greg Foister Neighbourhood Development Officer – Dales Ward 0115 8839807 greg.foister@nottinghamcity.gov.uk</p>	
Other colleagues who have provided input:	Nancy Hudson, Projects Officer, Highways Services Tel: 0115 8765633 nancy.hudson@nottinghamcity.gov.uk	
Date of consultation with Portfolio Holder(s) (if relevant)		
Relevant Council Plan Key Theme:		
Strategic Regeneration and Development		<input type="checkbox"/>
Schools		<input type="checkbox"/>
Planning and Housing		<input type="checkbox"/>
Community Services		<input type="checkbox"/>
Energy, Sustainability and Customer		<input type="checkbox"/>
Jobs, Growth and Transport		X
Adults, Health and Community Sector		<input type="checkbox"/>
Children, Early Intervention and Early Years		<input type="checkbox"/>
Leisure and Culture		<input type="checkbox"/>
Resources and Neighbourhood Regeneration		X
Summary of issues (including benefits to citizens/service users):		
This report provides Councillors with; latest spend proposals under the Area Capital Fund including highways and footways		
Recommendation(s):		
1	To note the monies available to Dales, Mapperley and St. Ann's Wards for 2016/17 as outlined in Appendix 1.	

1 REASONS FOR RECOMMENDATIONS

- 1.1 The Nottingham Local Transport Plan (LTP) strategy 2011-2026 maintains a commitment to deliver local transport improvements across Nottingham's neighbourhoods and prioritises small scale transport improvements of importance to local communities.
- 1.2 As part of the budget process, Nottingham City Council approved in March 2016 an LTP capital allocation of £2.6 million citywide between 2016/17.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 The Area Capital Programme was established to improve the environment of the neighbourhoods and to create a sense of place for residents in order to improve their quality of life. Since it was established in 2006 to meet the then corporate priority of 'Transforming Neighbourhoods', the Area Capital Fund has included a total programme expenditure portfolio of £40 million. The improvements that have been carried out to date using the programme have included footpath construction and repairs, fences, visual enhancements to public realm, refurbishment of parks and improvements to public buildings.
- 2.2 Resources are allocated from the Nottingham City council general fund, the LTP and from the Housing Revenue Account. To achieve a joint approach to environmental improvements in neighbourhoods, a greater degree of flexibility has been established to prioritise and deliver improvements so that there is a synergy in local solutions for local issues across neighbourhoods.
- 2.3 The programme of works is a rolling programme. There have been instances where schemes are started, with strong community involvement and interest, only to be altered at a later stage due to changing circumstances such as economic conditions and changes in land values.
- 2.4 The Area Committee, particularly community representatives, are invited to comment specifically on those schemes identified in the proposals column and also to consider whether certain schemes can be linked to other programmes of work in order to generate best value and create a greater impact on the local area.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 This is a report to note the money available to St. Ann's, Dales and Mapperley wards; no other options were considered.

4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

- 4.1 Brining together the various strands which form part of the Area Capital Programme enables the City Council to respond efficiently in delivering on public realm improvements as identified by local people.

5 LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)

5.1 A risk register has been produced which is regularly monitored.

6 STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)

6.1 None.

7 EQUALITY IMPACT ASSESSMENT

7.1 Has the equality impact of the proposals in this report been assessed?

No

X

An EIA is not required because as the report does not contain proposals or financial approvals.

8 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

8.1 None.

9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

9.1 Executive Board report 24th February 2015; as part of Item 15.
Medium Term Financial Plan 2015/16 – 2017/18 under annex 3 (Capital Programme)

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Dales Area Capital 2016 - 2017 Programme

Dales LTP schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Port Arthur Road	TRO	Prioritised 10 October 2016	£9,500			Experimental TRO on Port Arthur Road - Lead service: Traffic & Safety
Pullman Road	footpath	Prioritised 14 September 2016	£14,135			Resurface of Pullman Road footpath, even number side only - lead service: Highway Maintenance
Parkdale Road area	study	Prioritised 14 September 2016	£2,100			Assessment of suitable traffic calming measures at Parkdale Rd-Eastdale Rd and Sunnysdale Rd-Northdale Rd - lead service: Traffic & Safety
William Booth school	study	Prioritised 14 September 2016	£250			Investigation into costs around replacing radial kerb with dropped kerb - lead service: Traffic & Safety
Oakdale Road	study	Prioritised 14 September 2016	£6,050			Feasibility study into measures to address issues around speeding - lead service: Traffic & Safety
Sneinton Hermitage	footpath	Approved September 2016	£15,713			Excavate footpath and replace kerbs with a lower face to allow drainage cross fall - lead service: Highway Maintenance
Greenwood Academy	road safety	Approved September 2016	£2,200			Further contribution to previously agreed scheme – lead service: Traffic & Safety
Dales Ward bins	litter bins	Approved September 2016	£5,500			Installation of eleven litter bins at identified sites in the Dales Ward - lead service: Streetscene
Total LTP schemes*			£55,448			

Dales Public Realm schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Colwick Country Park	area improvement	Approved September 2016	£2,900			Provision of a kick-about area on Colwick Country Park - lead service: Parks and Open Spaces
North Sneinton Dale	area improvement	Approved September 2016	£5,000			Additional contribution to area improvement in North Sneinton Dale area - lead service: Neighbourhood Management
Windmill Allotment Area	area improvement	Approved May 2016	£4,000			Security measures in the Windmill Allotment area to reduce ASB and enhance the area - lead service: Parks and Open Spaces
Greenwood Academy	road safety	Approved May 2016	£10,000			Undertake works to include bollards, guard rail and kerbing in vicinity of Greenwood Academy – lead service: Traffic & Safety
Candle Meadow	area improvement	Approved May 2016	£1,800			Remove buildout to improve access to garages – lead service: Traffic & Safety

Total Public Realm schemes**

£23,700

Dales Withdrawn schemes

Location	Type	Reason	Amount	Details
<i>No decommitments to date</i>				
Total Decommited***			£0	
2016 - 2017 LTP allocation			£67,100	
LTP carried forward from 2015 - 2016			£4,559	
2016 - 2017 Public Realm allocation			£40,300	
Public Realm carried forward from 2015 - 2016			£355	
Total Available 2016 - 2017 ACF			£112,314	
*Less LTP schemes			-	£55,448
**Less Public Realm schemes			-	£23,700
***Decommited funds			+	£0
Remaining available balance			£33,166	
LTP element remaining			£16,211	
Public Realm element remaining			£16,955	

Mapperley Area Capital 2016 - 2017 Programme

Mapperley LTP schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Mapperley Ward	footpaths	Approved September 2016	£40,264			Contribution to large scale footpath patching works on Richmond Drive, Old Hall Drive and Zulla Road (LTP contribution) - lead service: Highway Maintenance
Cambria Mews/ Goldswong Terrace	TRO	Approved May 2016	£7,250			TRO for junction protection to both Cambria Mews and Goldswong Terrace - lead service: Traffic & Safety
Mapperley Road Phase 2	parking	Approved May 2016	£10,000			Provision of scheme to alleviate parking issues in the Mapperley Road area - lead service: Traffic & Safety
Ransom Road area	road safety	Approved May 2016	£1,375			20mph roundels and repeater signs at identified locations on Ransom Road, The Wells Road and Mapperley Road - lead service: Traffic & Safety

Total LTP schemes* £58,889

Mapperley Public Realm schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Mapperley Ward CCTV	security cameras	Prioritised 14 October 2016	£5,560			Provision of 1x3G CCTV camera with 2 year licence and 8 relocations to identified sites - lead service: Neighbourhood Management
Querneby Road area	study	Approved September 2016	£5,500			Study to address issues around parking and moving traffic in the Querneby Road area - lead service: Traffic & Safety
Mapperley Ward	footpaths	Approved September 2016	£1,736			Contribution to large scale footpath patching works on Richmond Drive, Old Hall Drive and Zulla Road (PR contribution) - lead service: Highway Maintenance

Total Public Realm schemes** £12,796

Mapperley Withdrawn schemes

Location	Type	Reason	Amount	Details
Previously decommitted schemes			£19,200	
Denmark Grove/ Chestnut Grove	lining	scheme discontinued	£6,400	Double yellow lines for traffic safety on Denmark Grove/ Woodborough Road junction and Chestnut Grove (Sep-14)
Woodborough Road area	feasibility study	scheme discontinued	£2,100	Road safety study to address visibility concerns at junctions of Denmark Grove, Dagmar Grove and The Crescent with Woodborough Rd (Sep-14)

Total Decommitted*** £27,700

2016 - 2017 LTP allocation	£58,500
LTP carried forward from 2015 - 2016	£389
2016 - 2017 Public Realm allocation	£35,100
Public Realm carried forward from 2015 - 2016	£12,336

Total Available 2016 - 2017 ACF		£106,325
*Less LTP schemes	-	£58,889
**Less Public Realm schemes	-	£12,796
***Decommitted funds	+	£27,700
Remaining available balance		£62,340
LTP element remaining		£0
Public Realm element remaining		£62,340

St Anns Area Capital 2016 - 2017 Programme

St Anns LTP schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Dakeyne Street	footpath	Approved May 2016	£50,000			Resurfacing of footpaths on Dakeyne Street - lead service: Highway Maintenance
St Anns Phase 2 (Stonebridge Area cluster)	parking	Approved May 2016	£37,000			Measures to address parking issues in the Stonebridge area including TRO, lining, signage and other measures - lead service: Traffic & Safety

Total LTP schemes* £87,000

St Anns Public Realm schemes

Location	Type	Councillor Prioritised/ Area Committee Approved	Estimate	Estimated start date	Completed	Details
Tulip Avenue	tree works	Prioritised 28 October 2016	£955			Removal of large tree and grinding of stump - lead service: Parks & Open Spaces
King Edwards Park	park improvements	Approved September 2016	£20,000			Further contribution to previously approved scheme - lead service: Parks & Open Spaces
Massey Gardens	area improvement	Approved May 2016	£25,593			Contribution to NCH area improvement scheme on Massey Gardens - lead service: NCH

Total Public Realm schemes** £46,548

St Anns Withdrawn Schemes

Location	Type	Reason	Amount	Details
Sycamore School	floodlighting	scheme cancelled	£29,645	Contribution to floodlight works at Sycamore School for community football club (June-15)
St Anns Ward CCTV	security	contingency funding not required	£600	To cover works to facilitate deployment of mobile CCTV cameras - lead service: Neighbourhood Management (Jun-15)

Total Decommited*** £30,245

2016 - 2017 LTP allocation £93,200

LTP carried forward from 2015 - 2016 £58,395

2016 - 2017 Public Realm allocation £55,900

Public Realm carried forward from 2015 - 2016 £32,182

Total Available 2016 - 2017 ACF £239,677

*Less LTP schemes - £87,000

**Less Public Realm schemes - £46,548

***Decommited funds + £30,245

Remaining available balance £136,374

LTP element remaining £64,595

Public Realm element remaining £71,779

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AREA COMMITTEE EAST (ACE) - 15 November 2016

Title of paper:	DELEGATED AUTHORITY PROJECTS	
Director(s)/ Corporate Director(s):	Andy Vaughan Corporate Director for Commercial and Operations	Wards affected: Dales, Mapperley, St. Ann's
Report author(s) and contact details:	Fi Cusick Neighbourhood Development Officer – Mapperley Ward 0115 8839806 fi.cusick@nottinghamcity.gov.uk	
Other colleagues who have provided input:	Michelle Graley Neighbourhood Development Officer – St Ann's Ward 0115 8839808 michelle.graley@nottinghamcity.gov.uk Greg Foister Neighbourhood Development Officer – Dales Ward 0115 8839807 greg.foister@nottinghamcity.gov.uk Kate Spencer. Finance Assistant kate.spencer@nottinghamcity.gov.uk	
Date of consultation with Portfolio Holder(s) (if relevant)		
Relevant Council Plan Key Theme:		
Strategic Regeneration and Development		<input type="checkbox"/>
Schools		<input type="checkbox"/>
Planning and Housing		<input type="checkbox"/>
Community Services		X
Energy, Sustainability and Customer		<input type="checkbox"/>
Jobs, Growth and Transport		<input type="checkbox"/>
Adults, Health and Community Sector		<input type="checkbox"/>
Children, Early Intervention and Early Years		<input type="checkbox"/>
Leisure and Culture		<input type="checkbox"/>
Resources and Neighbourhood Regeneration		<input type="checkbox"/>
Summary of issues (including benefits to citizens/service users): This report advises the Area Committee of the use of delegated authority by the Corporate Director for Commercial and Operations.		
Recommendation(s):		
1	To note the actions agreed by the Corporate Director for Commercial and Operations in respect of projects and schemes within Area 6 (as detailed in Appendix 1)	

1 REASONS FOR RECOMMENDATIONS

- 1.1 Records detailing Ward Member's spending decisions and consultation are shown in the attached appendix. In accordance with the Constitution, the Area Committee is required to note spending decisions take by Ward members.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 This action follows the arrangements established by the Executive Board to allow for spending approvals through individual Member Budget allocations.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 The report is required by the Constitution, so as such, no other options were considered.

4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

- 4.1 Members have been allocated an individual allocation for 2016/17 of £5,000 (agreed at Full Council in March 2016). Arrangements agreed by Executive Board for spending the money were reported to the Area Committee at its meeting in May 2016.
- 4.2 Further projects will be reported to a subsequent committee.

5 LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)

- 5.1 These arrangements provide transparency and regulation to the spending of Individual Member's Allocation.
- 5.2 The funds allocated by Area committee are used to address diverse needs from various sections of the community and reduce inequalities.

6 STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)

- 6.1 None.

7 EQUALITY IMPACT ASSESSMENT

- 7.1 Has the equality impact of the proposals in this report been assessed?

No

X

An EIA is not required because there is no relevance to equality

8 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

8.1 None.

9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

9.1 Executive Board report Area Capital Resource Allocations for 2011-13, 19th July 2011;

9.2 Executive Board – 20th May 2008 – Ward Member Budgets

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Appendix 1 Delegated Authority Report; 15th November 2016

Dales

Dales Ward		Total
Balance from 15/16		3,949
Allocation 16/17		15,000
TOTAL FUNDS AVAILABLE		18,949
<u>Decommitted Schemes</u>		
Sedgley Avenue	15128	680
Replenishing Dales Ward Grit Bins	17321	294
Sneinton Cinema	18889	442
<u>Committed Schemes</u>		
	<u>Project No</u>	
Let it Shine Easter 2016	19864	(100)
Greenway Park Opening 2016	19893	(200)
Carnival 2016	20159	(100)
Residential Music Camp in Derbyshire	20319	(450)
Log Cabin refurbishment	20330	(200)
Litchfield in Bloom	20281	(250)
MCO Table and Rooms 2016	20282	(615)
Sneinton Festival 2016	20283	(2,402)
Dales Week of Action 2016	20286	(1,000)
William Booth Primary and Nursery School	20287	(330)
Dales Mobile Cameras	20291	(1,000)
Growing Spaces Fair Share 2016	20599	(500)
Sneinton Town FC 2016	20600	(470)
Circus Family Fun Day	20601	(700)
Greenway Centre	20709	(200)
Renewal Trust Child Care 2016	20710	(150)
Prittier Whittier WOA 2016	20759	(500)
MCO Summer 2016	20777	(800)
Sneinton Play Centre	20778	(1,000)
GreenWay Summer Programme 2016	20779	(1,250)
Carlton Folds Summer Festival 2016	20780	(450)
Xmas Lights 2015/2016	20839	(768)
Green's Windmill Trust 2016	20841	(1,150)
Dales Xmas and Eid Lights 2016	20911	(3,381)
Friends of Colwick Park wreath making		(200)
KAI GT Cricket & Sports Club		(500)
Total uncommitted		1,699

Please note that Cllrs have been given an allocation of £5K each for the financial year 2016/2017

Mapperley

Mapperley Ward		Total
Balance B/F 2014/15		2,743
Allocation 2015/16		15,000
Total Available for 15/16		17,743
 <u>DE-COMMITTED SCHEMES</u>	<u>Project No.</u>	
 <u>COMMITTED SCHEMES</u>	<u>Project No.</u>	
Holding Hands 2016	20335	(300)
Free 4 All	20595	(5,423)
Nottingham's Ex-Coal Miners of African Caribbean Heritage	20597	(160)
ACNA Centre - Jamaica Independence		
Family Funday	20756	(1,500)
Coppice Park Firework Display		(1,906)
Total Uncommitted Funds		8,454

Please note that Councillors have been given an allocation of £5k each for the financial year 2016/17

St. Ann's

St Anns Ward	TOTAL
Balance Brought forward 15/16	27,603
Allocation 16/17	15,000
TOTAL FUNDS AVAILABLE	42,603
<u>De-Committed Schemes</u>	0
	0
	0
	0
<u>Committed Schemes</u>	
White Women & Black Men Project	(250)
Annual Holding Hands Event	(1,433)
Genetics Dance Sessions	(50)
Cycling Programmes in Schools	(900)
Nottingham's Ex-Coal Miners of African Caribbean Heritage	(160)
ACNA Centre - Jamaica Independence Family Funday	(1,500)
Local issues meetings (YCYV) top up	(250)
Music Festival	(1,000)
National Play Day - Summer Programme	(1,000)
3G Camera Purchase	(1,037)
Local issues meetings (YCYV) - top up	(1,000)
Christmas Lights switch on - top up	(8,000)
St Anns Week of Action - top up	(753)
	0
Total Uncommitted Funds	25,270

**** There are two applications that have been agreed and in the delegated process at the present time. These are £500 to the Renewal Trust for their Volunteers Event and £300 allocated to Literacy Volunteers.***

Please note that Cllrs have been given an allocation of £5K each for the financial year 2016/2017

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Area Based Grant

Dales, Mapperley and St. Ann's
2016 - 2017

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Agenda Item 10



Renewal Trust Partners

- City College Nottingham
- Renewal Trust Employment Outreach
- Community Learning Network
- Community Recording Studio (CRS)
- SEND
- Greenway
- EPIC Partners
- KK Sports
- Switch Up
- PlayWorks
- St Anns Community Orchard
- Muslim Community Organisation
- Stonebridge City Farm
- TRACS
- Community Associations



Employment & Skills

City College Nottingham

Outcomes	Annual Targets	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Annual Totals	%
Job club sessions	270	18	18	26	20	20	21							123	46%
Individual 1:1 Support Session	500	55	37	54	39	33	29							247	49%
Job Fairs Supported	2	0	0	0	0	0	0							0	0%
People supported through job clubs (29+)	240	24	42	37	64	55	39							261	109%
People progressing into employment (29+)	94	4	5	8	7	8	7							39	41%
People progressing into training (29+)	40	2	2	2	2	0	5							13	33%

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Employment & Skills

The Renewal Trust – Employment Outreach

Outcomes	Annual Targets	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Annual Totals	%
Job club sessions	180	18	20	17	17	19	17							108	60%
Individual 1:1 Support Session	300	24	23	22	32	17	33							151	50%
Job Fairs Supported	2	0	0	0	0	0	0							0	0%
People supported through job clubs (29+)	160	30	28	24	50	34	46							212	133%
People progressing into employment (29+)	42	2	4	1	3	3	3							16	38%
People progressing into training (29+)	20	1	2	1	0	1	2							7	35%

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Community Cohesion

Community Learning Network

Outcomes	Annual Targets	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Annual Totals	%
Uniquie community members engaged or supported to further support	250	18	21	22	20	24	18							123	49%
Community members reporting that attendance has enabled them to access services	125	12	10	9	10	14	8							63	50%
30% of community members to complete evaluations	75	7	5	5	11	8	5							41	16%
Community members accessing training/skills/building opportunities	100	9	5	16	12	15	10							67	67%
Community members accessing local oppotunities i.e. employment support	100	8	11	7	9	10	7							52	52%
children supported through play activities	125	17	12	10	7	11	10							67	54%

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Employment & Skills

£8000 funding is available for Resident Grants. From the 1st April 2016 until the 30th September 2016, 16 residents grants were issued, these provided service users with:-

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- Interview/Work Clothes
- Bus passes
- SIA Badges
- CSCS Cards



Employment & Skills Venues

City College

- Walter Hall's Primary School
- Sneinton Library
- City College
- Jamia Sultania Mosque
- St Ann's Valley Centre

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Renewal Trust

- The Chase Neighbourhood Centre
- TRACS Neighbourhood Centre
- Gedney Avenue Resource Centre
- Centre for the child
- St Ann's Valley Centre



Employment & Skills

Actions to address performance

- Utilise more employment agencies
- More engagement with city wide employers – support required through NCC
- Increase outreach work and marketing
- Increase partnership working with Job Centre Plus
- Review individual goal setting with current service users
- Revise workshops to attract new attendees

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Employment & Skills Case Studies

“Client A” started attending the work club as she had no internet access and although she had completed an IT course she was unsure how to use this knowledge in a practical way to help with job searching.

With our support she gained skills to complete online interviews and send emails with her CV attached. She did have success in finding temporary retail positions, so this experience was able to update her CV.

Page 73 She attended the work clubs on a regular basis and has now secured a permanent retail position for 20 hours per week.



Employment & Skills Case Studies

“Client B” had been unemployed for over 12 months and was in receipt of benefits. He joined our job club and together we put an action plan in place including areas that he could improve on.

One of the main areas he needed help with was interview skills.

After several mock interview sessions and taking on board the feedback he has managed to find full time employment with Age Concern and is now receiving further training to enhance his skills.

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Employment & Skills Case Studies

“Client C” found out about our service from Sneinton Library. However was apprehensive about attending, with the help and support of his sister, he did eventually attend our work club.

He had many years experience of working in a warehouse, however had been unemployed for nearly 1 year. During the 1:1 action planning session, I identified low self esteem.

Page 75 He became a regular attendee at our work club and has secured a full time warehouse position via GI Group.



Children & Young People Outreach & Targeted

CRS & SEND

- 377 outreach hours provided
- 33 “Hotspots” responded to
- Young people provided information and signposted to universal provision within Area 6
- 11 targeted referrals via YPP, all actively engaging with targeted providers

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Children & Young People Universal

SEND run an ever growing group from
Greenway on a Thursday evening

	Target	Actual	%
Number of Sessions	22	22	100%
Throughput of Young People	350	526	150%
Unique Young People	175	211	120%

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Children & Young People Universal Provision

Switch Up run a thriving group on a Sunday afternoon from The Sycamore Centre

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	Target	Actual	%
Number of Sessions	22	22	100%
Throughput of Young People	350	352	101%
Unique Young People	180	140	77%



Children & Young People Holiday Provision

Our activities for the summer holiday provision were provided by:-

- EPIC
- Greenway
- Ice Skating
- PlayWorks
- KK Sports
- St Ann's Community Orchards
- KK Sports

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Children & Young People Summer Holiday Provision

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- 35 sessions received ABG funding
- 4532 YP accessing sessions (excluding ice skating)
- 274 unique young people (excluding ice skating)
- 246 ice skating passes were used by young people, these were issued by providers

Ice skating was extremely popular with the young people as were the weekly outdoor sessions at St Ann's Community Orchards



Children & Young People

October Half Term

It was agreed via the CYP SM & CYP WF to change holiday provision to create effective partnership working & develop conversations & relationships with young people. We tested this in October, with a day trip to Holme Pierrepont.

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This was successful, in total 82 young people attended (from NCC Play & Youth, EPIC, Greenway, SEND and Vanguard) they took part in 4 activities; Human Table Football, Adventure Assault Course, Sky Trail and Mini Golf. A number of providers did not engage in this programme

The feedback and evaluation has given us a fantastic platform for restructuring future holiday activities.





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Community Cohesion

Muslim Community Organisation

- 29 volunteers providing 32 hours per week volunteering hours
- Partnership with Age UK, providing a befriending scheme within the local area
- Weekly mums and tots sessions
- Children's summer holiday play scheme
- New base for girls guides and brownies following the closure of Old School Hall



Community Cohesion

Stonebridge City Farm

- 49 Volunteering opportunities created
- 21 hosted school visits during quarter 1&2
- Summer holiday programme encouraging families to attend activities included animal handling and puppet shows and bouncy castle
- Now part of super kitchen; which creates sociable and affordable places to meet and eat

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Community Associations

Old School Hall

The Renewal Trust has been working with community groups who previously used Old School Hall and has helped to relocate sessions i.e. Brownies & Guides to MCO

Mapperley

Page 85 No payments have been issued to this CA as although they have returned their contract they are failing to provide a safe guarding policy



Renewal Trust Input

- Area 6 ABG Branding
- Organise and facilitate the CYPWF
- Attend the CYP SM and St Ann's Youth & Play
- Attend monthly YPP meetings and facilitate the flow of information in and out of the meeting to targeted providers
- Ensure prompt payment to providers
- Attending Area Committee
- Attending Area 6 NAT meetings
- Future attendance at Area Cluster meetings

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Thank you



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AREA COMMITTEE EAST – 15 November 2016

Title of paper:	Nottingham City Homes Update and Approvals	
Director(s)/ Corporate Director(s):	Nick Murphy, Chief Executive of Nottingham City Homes	Wards affected: Dales, Mapperley and St Ann's
Report author(s) and contact details:	Toni Smithurst, Area Housing Manager, St Ann's Housing Office.	
Other colleagues who have provided input:	N/A	
Date of consultation with Portfolio Holder(s) (if relevant)	N/A	
Relevant Council Plan Strategic Priority:		
Cutting unemployment by a quarter		<input type="checkbox"/>
Cut crime and anti-social behaviour		<input checked="" type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City		<input type="checkbox"/>
Your neighbourhood as clean as the City Centre		<input checked="" type="checkbox"/>
Help keep your energy bills down		<input type="checkbox"/>
Good access to public transport		<input type="checkbox"/>
Nottingham has a good mix of housing		<input type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs		<input type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events		<input type="checkbox"/>
Support early intervention activities		<input type="checkbox"/>
Deliver effective, value for money services to our citizens		<input checked="" type="checkbox"/>
Summary of issues (including benefits to customers/service users):		
<p>The report provides updates on key issues and themes which link back to local priorities and the strategic themes for Nottingham City Homes.</p> <p>The reports provide summary updates on the following key themes:</p> <ul style="list-style-type: none"> • Capital Programme and major work; • Area regeneration and environmental issues; • Key messages from the Tenant and Leasehold Congress; • Tenant and Residents Associations updates; • Area performance; • Good news stories and positive publicity. 		
Recommendation(s):		
1	To note and comment on the update and performance information in Appendices 1 and 2.	
2	To note the allocation of funds for 2016/17, detailed in Appendix 3.	

3 To approve the Area Capital Programme funding request set out in Appendix 3.

1. REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)

- 1.1 The Nottingham City Homes Update provides a descriptive and statistical picture of what is happening at an area level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 The update also monitors progress in the wards and acts as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Nottingham City Homes previously reported on performance at local Area Panels that sat below the respective Area Committees. These panels were attended by local residents, local Councillors and partner agencies.
- 2.2 Nottingham City Homes has a goal to 'create homes and places where people want to live' and to give tenants and leaseholders an input in shaping what happens in their area. The Nottingham City Homes Update and Performance Report is one of a number of initiatives that increases the transparency and accountability of the Company's performance.
- 2.3 Following the decision for Nottingham City Homes reps to attend Area Committee, it was decided to provide the Nottingham City Homes Update Report to Area Committee. Appendices 1 and 2 provide the latest performance position for the committee to note and comment on.
- 2.4 Appendix 3 outlines the remaining capital budget for this area for noting and provides detail of the schemes that require approval by the Committee.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 Nottingham City Homes come to the Area Committee for approval on schemes; as such no other options were considered.

4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

- 4.1 Budgets are allocated on a yearly basis for each ward and there is an obligation on Nottingham City Homes to ensure that funds are allocated to projects within these budget requirements.

5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)

5.1 None

6 EQUALITY IMPACT ASSESSMENT (only include if required by NCH)

6.1 Has the equality impact been assessed?

No



7. LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

7.1 None

8. PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

8.1 None

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Appendix 1



NCH update report

Time: 1700

Date: October 2016

Presented by: Toni Smithurst

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p>RemoUrban Windmill Lane, Sneinton complete apart from a small number of access issues. Feedback from customers has been very positive with many finding they do not need their heating on. A programme to install LED lighting in properties with external wall insulation is being collated.</p> <p>Hemmingway Designs submitted design for Newark Crescent after a site visit. Consultation event to be held for residents with help from Sneinton Alchemy. Event for 2050 residents to be organised. Hemmingway Designs</p>	Information

also visited these properties. Possible community growing opportunity for both projects.

Victoria Centre

Engineers started onsite week commencing 10 October working in the corridors on each floor taking out old cables and putting in new ones for the intercom upgrade. Work in corridors will continue throughout the project and access to individual flats will be required. This is a six month project.

Passenger lift replacement is due to commence during 2017. A planning meeting is scheduled for the end of October in preparation for this large project to ensure residents are communicated with thoroughly throughout.

As part of the ten year inspection programme the passenger lifts received some maintenance work at the beginning of October.

Highwood House

Subject to funding two flats in the complex will be receiving equalities act work to make them more accessible. Corridor walls will be have anti-graffiti paint applied. Passive fans were installed last year in the living areas but residents keep turning them off, new fans are being installed to remove the ability for them to be turned off.

Sample checks of water systems in tenant homes will be undertaken in Independent living schemes across the City to the end of the financial year. This is to confirm that water stored in water tanks and pipework is clean and hygienic.

Stock condition and energy performance surveys continue Citywide targeting homes where we have little or no information, this could be due to previous no access. This information helps plan future works including a programme of maintaining decency continues across the City replacing windows, doors,

		<p>kitchens and bathrooms where needed.</p> <p>Grander designs to Courtney Court is part way through. Scooter store facility due to commence at Bullace Court in November.</p>	
<p>2</p> <p>Page 95</p>	<p>Area Regeneration and Environmental Issues</p>	<p><u>Dales</u></p> <p>Findern Green parking scheme has been passed to NCC Highways team to design and quote. We have received a preliminary price and design and these have been shared with Elected Members for consideration. We need to carry out consultation with local residents before any decisions are made.</p> <p>BMK – NCH are currently carrying out external improvements to all 3 tower blocks following the huge success of the external wall and balcony project delivered last winter. We will be complete with the external areas before winter.</p> <p>Tatton Park Garden – we have recently installed a RHS Gold Award Medal garden into Manvers Court and this will be a very nice addition to the block for residents to enjoy and use the external spaces positively.</p> <p><u>Mapperley</u></p> <p>We are currently costing options to improve the major wall on Dooland Drive as it is significantly damaged and decaying.</p> <p>We are also looking to secure some funding towards the improvements to Kingsthorpe Court within the Dooland Drive area. We recognised that there is a block of 5 houses within this area that look tired in light of the new build project that has been delivered nearby.</p> <p><u>St Ann's</u></p> <p>NCH have recently completed boundary improvement project to Massey</p>	<p>Information</p>

Gardens within the ward and this will complement the huge investment work already undertaken to the Stonebridge area of the ward. We are now looking at a phase 2 of this project for the next financial year to finish Massey Gardens and complete the same works to Melville Gardens too.

At last Area Committee we got approval for a large number of environmental schemes and these are now being planned into our delivery schedule and we aim to have these delivered over the winter months.

NCH have asked NCC to look at ideas to improve the parking within the Beverley Square area and we will report back to subsequent committee's with their comments and ideas.

Victoria Centre Roof Garden project is now in the detailed design stages and we have undertaken consultation with residents and there is a good sense of positivity around this project. We are awaiting costs from our contractor and then we will move into construction planning phase of this project. Once delivered, we will hold an official opening event, inviting all key people to attend.

Colwick Woods - new build of eight two bedroomed houses

Work is nearing completion.

Morley School site Contractors Robert Woodhead are onsite, the 39 properties are due for completion in 2017. Progress photos below.





Key messages from the Tenant and Leasehold Congress

TPAS Accreditation

Nottingham City Homes has successfully achieved Landlord reaccreditation from the Tenant Participation Advisory Service (TPAS) in resident Involvement. The award acknowledges that NCH are leaders in best practice nationally when it comes to keeping our customers informed and involved by delivering NCH News to every household four times a year, our growing use of social media, our annual Tenant Fun Day which attracts some 600 people and the Tenant and Leaseholder Awards that showcases the work of individuals and community groups across the city. In addition we were recognised for our tenant representation on the NCH board and through tenants directly helping to improve services through our customer panels, neighbourhood inspections and tenant scrutiny.

Tenant and Leaseholder Awards 2017

X

		Once again we're looking for nominations for the NCH Tenant and Leaseholder Awards 2017. Every year we recognise individuals and groups who go that extra mile for members of their community. There are 11 award categories and 8 of these are open to the wider community to nominate projects. The closing date for nominations is Friday 6 th January.	
4	Tenant and Residents Associations updates	<p>St Ann's North Tenants and Residents Association (STANNRA)</p> <p>Monthly meetings public meetings held second Monday every month 6.30pm at the Wells Road Community Centre.</p> <p>Successful Community Planting event held on 15th October.</p> <p>Children's Christmas Party arranged Saturday 10th December at the Wells Road Community Centre, 2.00pm – 5.00pm.</p> <p>Sneinton Tenants Outreach Programme STOP TRA</p> <p>Bi monthly public meetings held at King Edwards Park Pavilion.</p> <p>King Edwards Park Community Allotment Open Day food growing well with plans in place for next year's growing season. Top soil being ordered following advice and visit from the Royal Horticultural Society.</p> <p>More space being made available for growing food due to response from local community group.</p>	X
6	Good news stories & positive publicity	Following incident of vandalism and theft at Stonebridge City Farm apprentices from NCH helped to mend the broken sheds, repair the broken chicken coop, replace damaged fencing and even help out the farm with some clearance work. Robert Woodhead made donations of power tools made to Stonebridge City Farm. A further offer of labour has been made when their Joinery contractor commences on site at Morley School.	X

Britten Gardens Green Space Regeneration

Nottingham City Homes working with Groundwork Greater Nottingham have started improvements to the open space between the blocks on Britten Gardens and Beecham Avenue. An event will be held when the works have been completed.

Community events

Blue Bell Hill School Community Fireworks Event on Thursday 3rd November, 4.00pm – 8.00pm. NCH will be having a stall to promote volunteering and training opportunities.

Friends of Coppice Park Fireworks event on Friday 4th November, 6.00pm. NCH along with NCC and Metropolitan Housing are supporting this event.

Swim or Fit for a £1

For £1 tenants and leaseholders can use the gym or attend fitness classes at any of the Nottingham City Council fitness centres. This offer is currently running alongside the very successful swim for a £1 running at any Nottingham city council swimming pools.

For more information contact NCH Involvement Team on 0115 746 910
www.fitinthecommunity.com

Fit in the Community' Free Weekly Fitness Sessions:

<p>Tenant Academy Training Courses</p> <p>Sound As a Pound – Money Talks Lunch and Learn</p> <p>Wednesday 23rd November, 10.00am – 3pm at Nottingham Community Housing Association, Sheridan Court, 64 Mansfield Road, Nottingham, NG1 3GY</p> <p>IT for Universal Credit This course is aimed at supporting tenants who will have to apply for future welfare benefits on line</p> <p>Click Silver for 60's It and internet safety training for people aged 60 and over. This six week course will allow participants to learn at their own pace with a personal mentor. The next course starts on Weds 11 January 2016.</p> <p>For a full list of courses and booking details contact the Involvement Team on 0115 746 9100 or the website below.</p> <p><u>http://www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/</u></p>	
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Area report - St Ann's, Dales & Mapperley Performance

Generated on: 17 October 2016



Appendix 2







AC6-1 Anti-social behaviour

Performance indicator and definition	Target	2016/17			2015/16	2014/15	Latest Note
		Value	Status	Long Trend	Value	Value	
<p>% of ASB cases resolved by first intervention – St Ann's</p> <p><i>Note: This PI monitors how many ASB cases NCH resolved on the first intervention e.g. written warning. Data for this indicator is not available by ward and is reported by Housing Office.</i></p>	85%	90.65%			84.28%	78.95%	Performance has been sustained at 100% through continued Tem reviews and monitoring with HPM's
<p>% of ASB cases resolved – Stanns</p> <p><i>Note: This PI measures the proportion of ASB cases NCH has successfully resolved. Data for this PI is not available by ward and is reported by Housing Office.</i></p>	97.8%	97.2%			98.74%	100%	Presently on target, staff have maintain good performance
<p>Number of new ASB cases – St Ann's</p> <p><i>Note: Data for this PI is only available by Housing Office.</i></p>		127			156	158	.
<p>Tenant satisfaction with the ASB service</p> <p><i>Note: . Overall tenant satisfaction with the ASB service - The average score (out of 10) for each survey question. Data for this indicator is not available by ward..</i></p>	8.5				7.1	7.51	Tenant satisfaction with the ASB service has improved. We received the highest scores for the support provided, ease of reporting, and willingness to report ASB in the future. CommUNITY mediation service will be launched in the summer to support early intervention and is expected to positively impact on customer satisfaction To further drive performance improvement we will continue to undertake regular case supervision and regular case quality checks.







AC6-2 Repairs



Performance indicator and definition	Target	2016/17			2015/16	2014/15	Latest Note
		Value	Status	Long Trend	Value	Value	
% of repairs completed in target – AC - St ann's, Dales & Mapperley <i>Note: This PI monitors the proportion of repairs being completed within agreed timescales.</i>	96%						
% of repairs completed in target – Dales Ward <i>Note: This PI monitors the proportion of repairs being completed within agreed timescales.</i>	96%				95.4%	97.81%	
% of repairs completed in target – Mapperley Ward <i>Note: This PI monitors the proportion of repairs being completed within agreed timescales.</i>	96%				95.59%	97.91%	
% of repairs completed in target – St ann's Ward <i>Note: This PI monitors the proportion of repairs being completed within agreed timescales.</i>	96%				95.28%	97.58%	
Tenant satisfaction with the repairs service <i>Note: Data for this PI is only available citywide</i>	9.1	9.06			9.1	8.9	WS- Sept -2016 Performance is below target for the month at 9.05% but has increased from last months 8.72%. We continue to look at introducing service improvements through the repairs modernisation and monitor customer satisfaction data to highlight and inform these service improvements. These improvements have been added to an action plan that covers the whole of R&M to improve customers satisfaction with the service. We are also currently piloting new customer service cards.

AC6-3 Rent Collection









Performance indicator and definition	Target	2016/17			2015/16	2014/15	Latest Note
		Value	Status	Long Trend	Value	Value	
<p>% of rent collected</p> <p><i>Note: This PI measures the amount of rent collected (including tenant arrears) as a percentage of rent due for the current year. Data for this indicator is not available by ward and is reported city wide.</i></p> <p><i>Trend shows as improving if value is over 100% as arrears are decreasing.</i></p>	100%	99.58%			100.25%	100.56%	<p>Following the rent free week in August when our collection rate improved as tenants still paid despite the reduced debit, we had a reduced collection in September. At 99.58% the collection rate was £220,000 off a 100% return. It is also slightly behind last year's position of 99.8%. Arrears as a % of debit is 2.45% against a target of 2% - this is £470,000 above where we need to be to hit the target. However as the debit reduced by 1% this year, this is an increasingly difficult target to attain. The numbers of Universal Credit cases continues to increase - with the total standing at just over 200, the arrears on these cases totals £109,014 currently. Equally the amount of Housing Benefit we receive continues to decrease, at a rate of approximately £20,000 each week. This means that we have more rent to actually physically collect from tenants. Although more people are coming off benefit they are taking up low paid jobs that are not permanent with regular hours and therefore their income is liable to fluctuate. This makes it difficult for people to budget and as a result we have increased arrears. Additionally there is still the problem of Court fees standing at £325 - as a consequence we are entering cases at a much higher level. Judges will often adjourn cases, allowing the debt to increase but Housing Benefit backdates are now severely restricted.</p>
<p>% of tenancies ending due to eviction</p> <p><i>Note: This PI monitors the percentage of tenants being evicted due to rent arrears and is reported citywide.</i></p>	0.45%	0.45%			0.43%	0.56%	<p>This indicator will be on target by the end of the financial year. WE are currently only 0.02% behind target and as we are not carrying out any further evictions during March we will be on target. We have done 101 evictions so far this year and at this point last year we had done 129.</p>

AC6-4a Empty properties - Average relet time







Performance indicator and definition	Target	2016/17			2015/16	2014/15	Latest Note
		Value	Status	Long Trend	Value	Value	
<p>Average void re-let time (calendar days) – AC - St ann's, Dales & Mapperley</p> <p><i>Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy</i></p>		30.62			24.15	25.28	<p>Void performance summary: There are currently 22 empty properties in the Area Committee 6 area. The average time to relet properties in the Area Committee 6 area is 26 days. There have been 358 new lettings this year. The city wide time to let empty properties is 26. Our voids processes have recently undergone a review. In the long term this should result in an improvement in performance. There are still some long term/hard to let properties in the system which have an adverse effect on performance. The longest a property has been empty in this area is 11 weeks. Our lettings teams are working hard to find appropriate tenants for this property and others in the area</p>
<p>Average void re-let time (calendar days) – Dales Ward</p> <p><i>Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy</i></p>		39.76			27.28	31.72	<p>Void performance summary: There are currently 6 empty properties in the Dales ward area. The average time to relet properties in the Dales ward area is 32 days. There have been 89 new lettings this year. The city wide time to let empty properties is 26. Our voids processes have recently undergone a review. In the long term this should result in an improvement in performance. There are still some long term/hard to let properties in the system which have an adverse effect on performance. The longest a property has been empty in this area is 6 weeks. The lettings service houses around 200 families each month around the city.</p>
<p>Average void re-let time (calendar days) – Mapperley Ward</p> <p><i>Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy</i></p>		11			17.83	14.16	<p>Void performance summary: There are currently 2 empty properties in the Mapperley ward area. The average time to relet properties in the Mapperley ward area is 17 days. There have been 21 new lettings this year. The city wide time to let empty properties is 26. Our voids processes have recently undergone a review. In the long term this should result in an improvement in performance. There are still some long term/hard to let properties in the system which have an adverse effect on performance. The longest a property has been empty in this area is 1 weeks. The lettings service houses around 200 families each month around the city.</p>

<p>Average void re-let time (calendar days) – St Anns Ward</p> <p><i>Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy</i></p>		30.52			23.84	24.19	<p>Void performance summary: There are currently 16 empty properties in the St Anns ward area. The average time to relet properties in the St Anns ward area is 24 days. There have been 269 new lettings this year. The city wide time to let empty properties is 26. Our voids processes have recently undergone a review. In the long term this should result in an improvement in performance. There are still some long term/hard to let properties in the system which have an adverse effect on performance. The longest a property has been empty in this area is 11 weeks. Our lettings teams are working hard to find appropriate tenants for this property and others in the area</p>
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AC6-4b Empty properties - Lettable voids

Performance indicator and definition	Target	2016/17			2015/16	2014/15	Latest Note
		Value	Status	Long Trend	Value	Value	
Number of lettable voids – AC - St ann's, Dales & Mapperley <i>Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.</i>		29			43	24	
Number of lettable voids – Dales Ward <i>Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.</i>		7			12	6	
Number of lettable voids – Mapperley Ward <i>Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.</i>		5			1	2	
Number of lettable voids – St Anns Ward <i>Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.</i>		17			30	16	

AC6-4c Empty properties - Decommissioning

Performance indicator and definition	Target	2016/17			2015/16	2014/15	Latest Note
		Value	Status	Long Trend	Value	Value	
Number of empty properties awaiting decommission – Dales Ward <i>Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.</i>		0			0	0	
Number of empty properties awaiting decommission – Mapperley Ward <i>Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.</i>		0			0	0	
Number of empty properties awaiting decommission – St Anns Ward <i>Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.</i>		0			0	5	

AC6-5 Tenancy sustainment

Performance indicator and definition	Target	2016/17			2015/16	2014/15	Latest Note
		Value	Status	Long Trend	Value	Value	
Percentage of new tenancies sustained - AC - St ann's, Dales & Mapperley <i>Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.</i>	96%	95.16%			95.39%	96.54%	Performance is just below the target. We are now starting to investigate the reasons behind NTQ to obtain a clearer picture to sustain tenancies.
Percentage of new tenancies sustained - Dales Ward <i>Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.</i>	96.5%	90%			93.81%	94.12%	Performance is just below the target. We are now starting to investigate the reasons behind NTQ to obtain a clearer picture to sustain tenancies.
Percentage of new tenancies sustained - Mapperley Ward <i>Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.</i>	96.5%	95.24%			95.46%	94.87%	
Percentage of new tenancies sustained - St Anns Ward <i>Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.</i>	96.5%	97.08%			95.9%	97.61%	Staff are working hard to maintain customer focus towards those tenancies that at are most risk

APPENDIX 3

Area	Ward	Actual Budget (including carry over from 2015/16)	Schemes Approved	Schemes Committed	Schemes De Committed	Remaining Budget
6	Dales	£86,344.68	£0	£0	£0	£82,114.68
6	Mapperley	£44,328.05	£0	£0	£0	£44,328.05
6	St Ann's	£141,385.36	£129,217.24	£129,217.24	£0	£10,315.75

Address	Request	Reason	Nottingham City Homes Officer	Cost	Approval
Beverley Square St Ann's	Convert the grass verge in the south- west corner to hard standing, along with line markings to allocate the square in terms of parking spaces and pedestrian walkways. A total of 18 spaces can be achieved at a cost.	Beverley Square has no defined car parking spaces and as a result looks very disorganised and untidy.	Leanne Hoban	£4700	Approval

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